



 **infotrak**  
Research & Consulting

**Act!** act  
change  
transform

**KENYA PERCEPTION  
SURVEY-DRAFT JULY  
2022**

|                                       |   |
|---------------------------------------|---|
| <b>When was the survey conducted?</b> | 1 <sup>st</sup> July – 25 <sup>th</sup> July 2022   |
| <b>How was the survey conducted?</b>  | Quantitative interviews were conducted through Computer Assisted Personal Interviews (CAPI)   |
| <b>Universe and Survey sample</b>     | The relevant section of the public that was targeted in the survey (i.e. the universe) was persons who were 18 years and above at the time of the survey. The overall survey had a target sample size of 2418 respondents.  |
| <b>What was the response rate?</b>    | 92% response rate.  |
| <b>Margin of error</b>                | <b>±2% at 95%</b> confidence interval.  |
| <b>Weighting</b>                      | Poststratification weights have not yet been applied to the data. After data collection, weights will be applied to the achieved data to ensure demographic representation/spread of the male and female gender, urban and rural, in the target counties. When the achieved interviews slightly differ from the intended proportions for a demographic category, the survey dataset is weighted using weights to correct sample characteristics to represent the target population. |
| <b>Survey Geographical Coverage</b>   | The survey was conducted in 24 counties across the eight regions of Kenya.  |
| <b>Data Analysis</b>                  | Quantitative Data was processed and analyzed using SPSS version 26 statistical software due to its high accuracy and reliability.   |

# Comparisons of Column Proportions Interpretation (Significance Test)

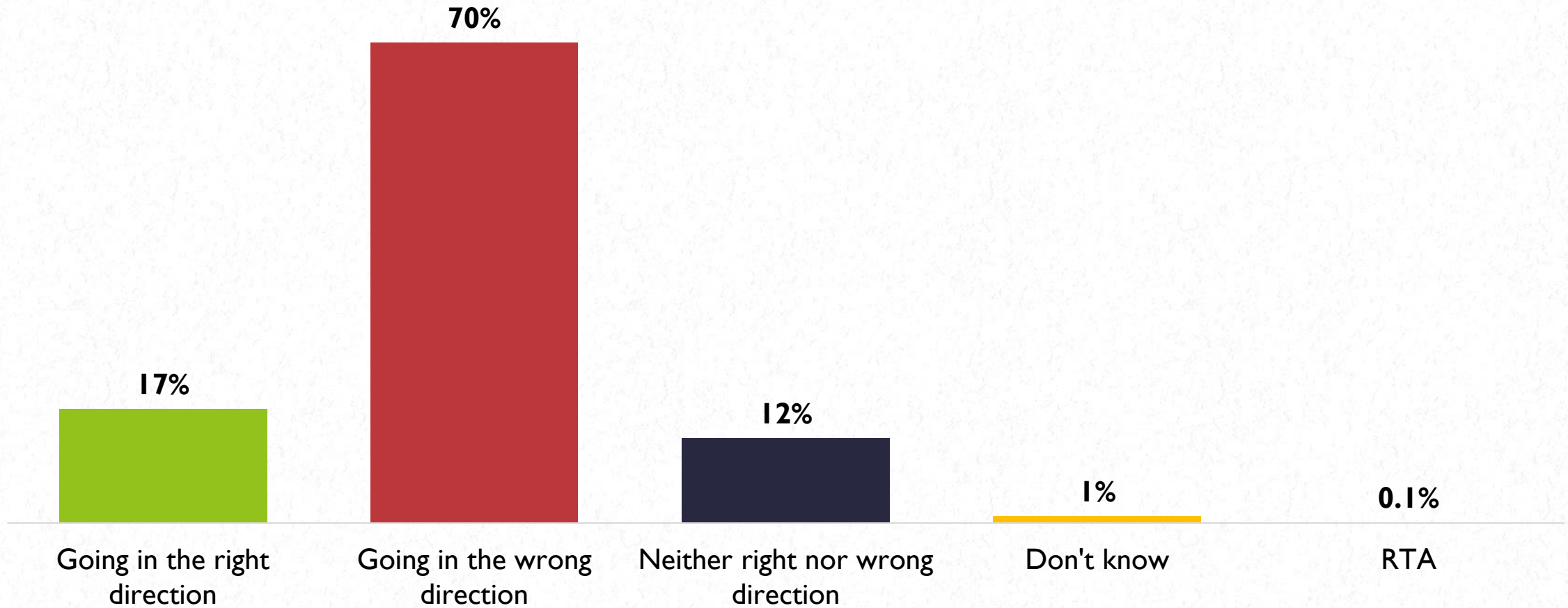
Results are based on two-sided tests. For each significant pair, the key of the category with the smaller column proportion appears in the category with the larger column proportion.

The significance level for upper case letters (A, B, C): .05"

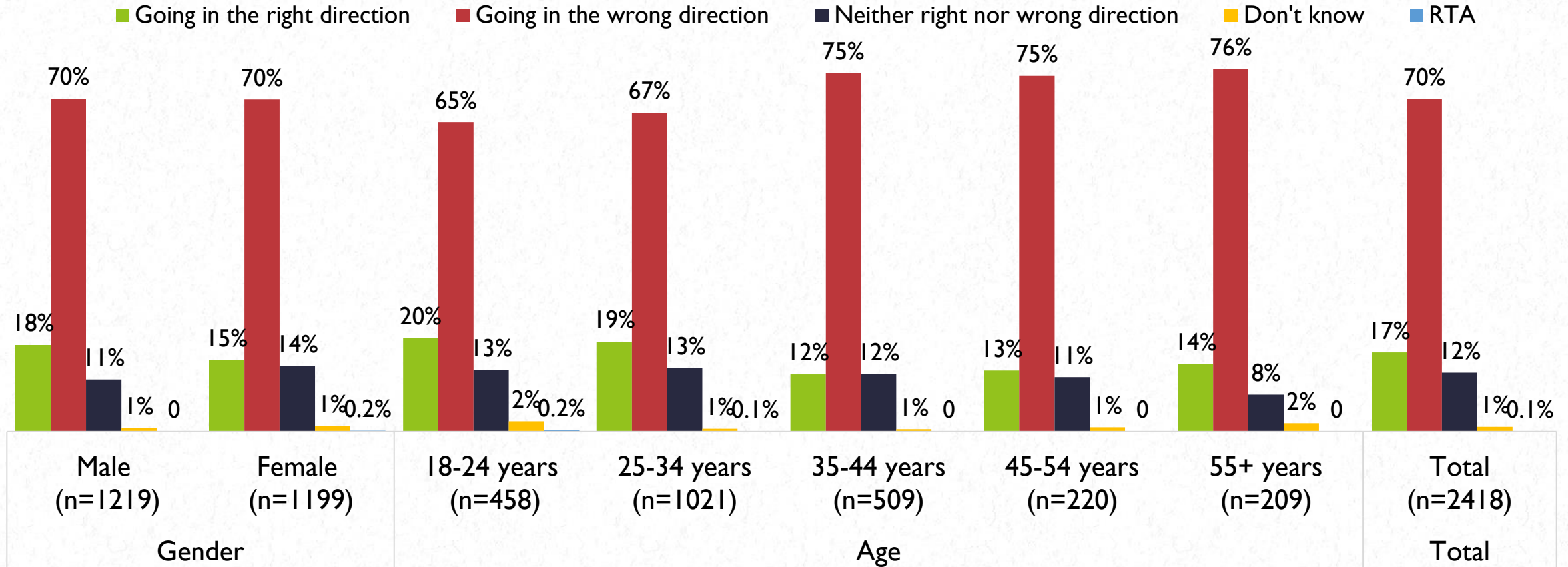


# **Section A: General Situation of the Country**

# Direction Country is headed to



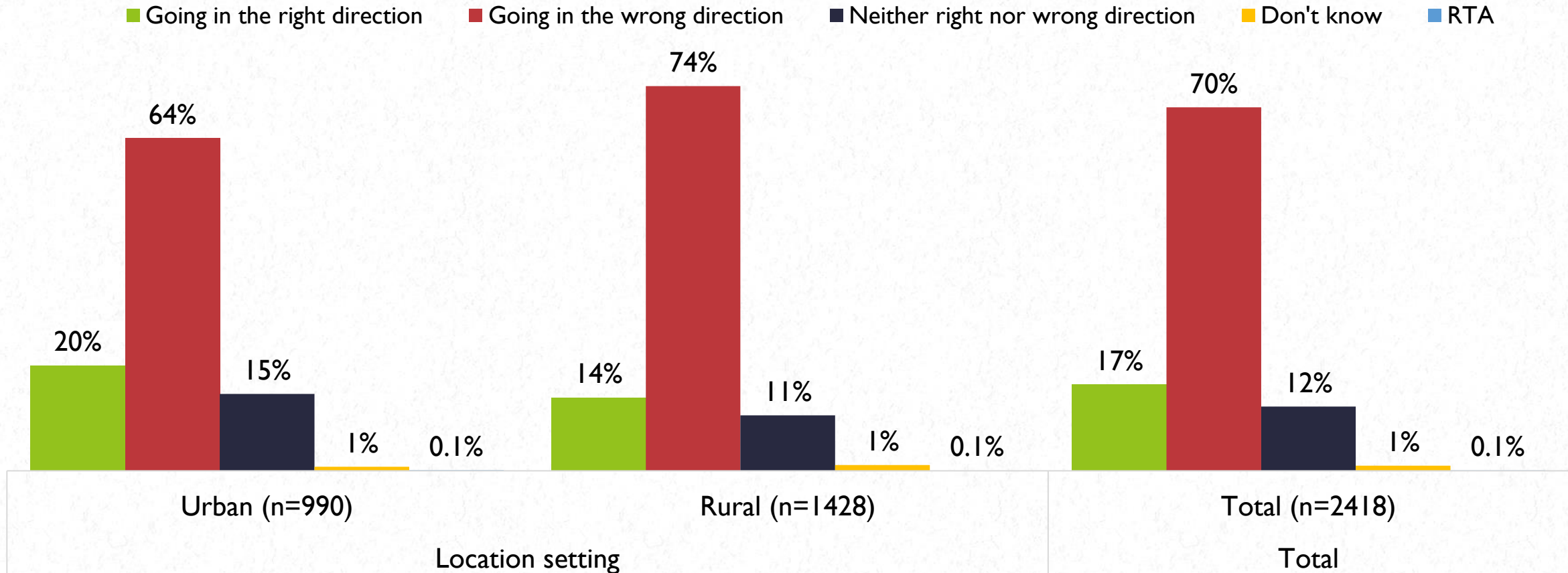
# Direction Country is headed to



Overall, would you say that the country is going in the wrong direction or going in the right direction?

**Base n= 2418, All resp.**

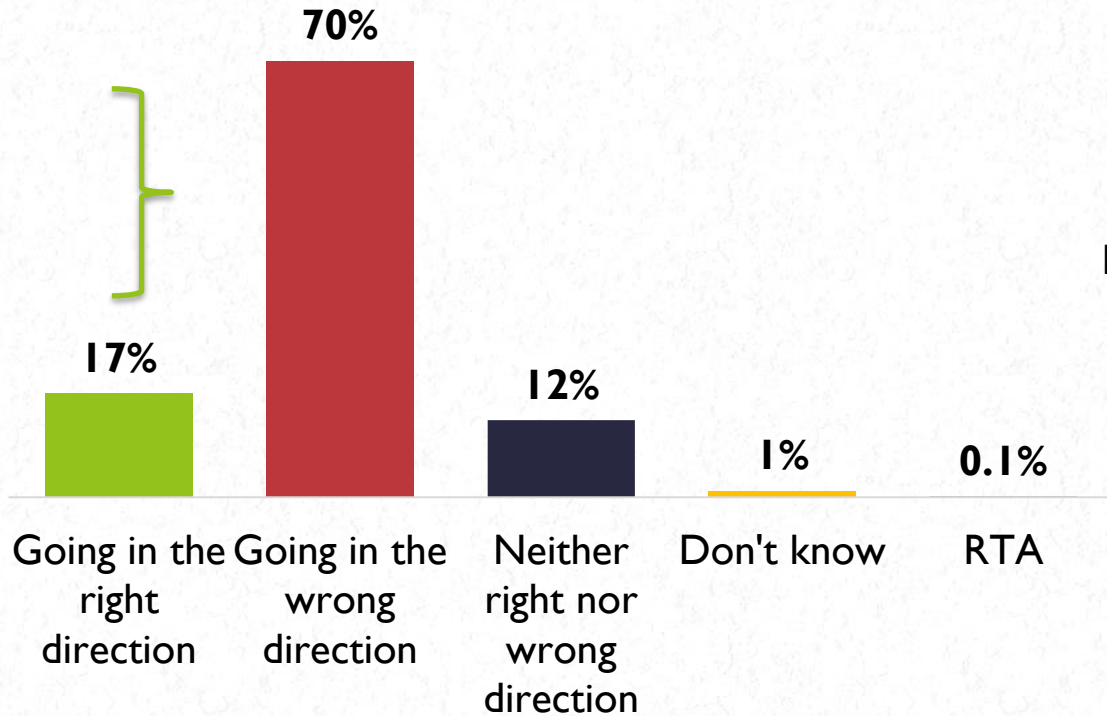
# Direction Country is headed to



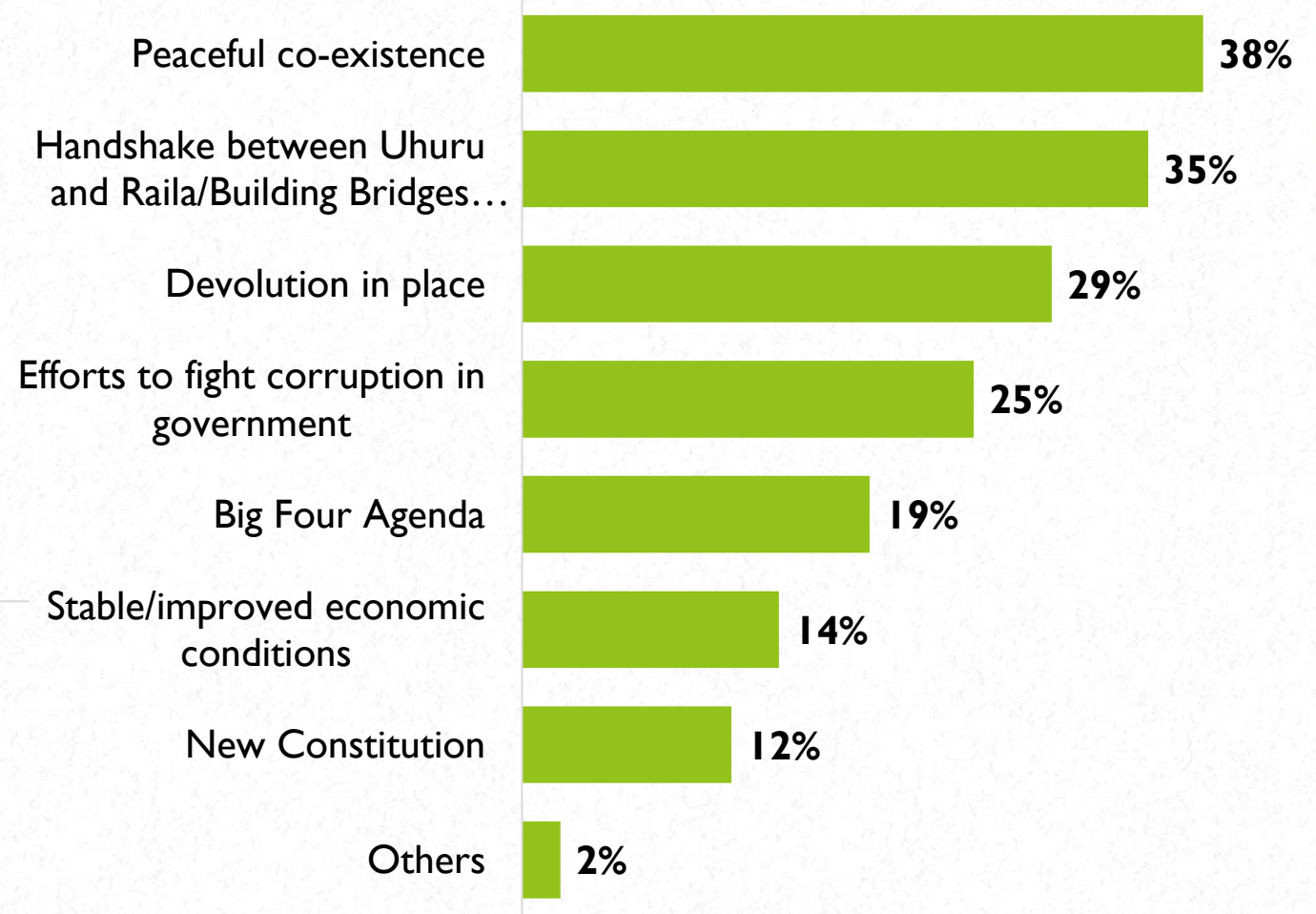
Overall, would you say that the country is going in the wrong direction or going in the right direction?

**Base n= 2418, All resp.**

# Reasons for right direction



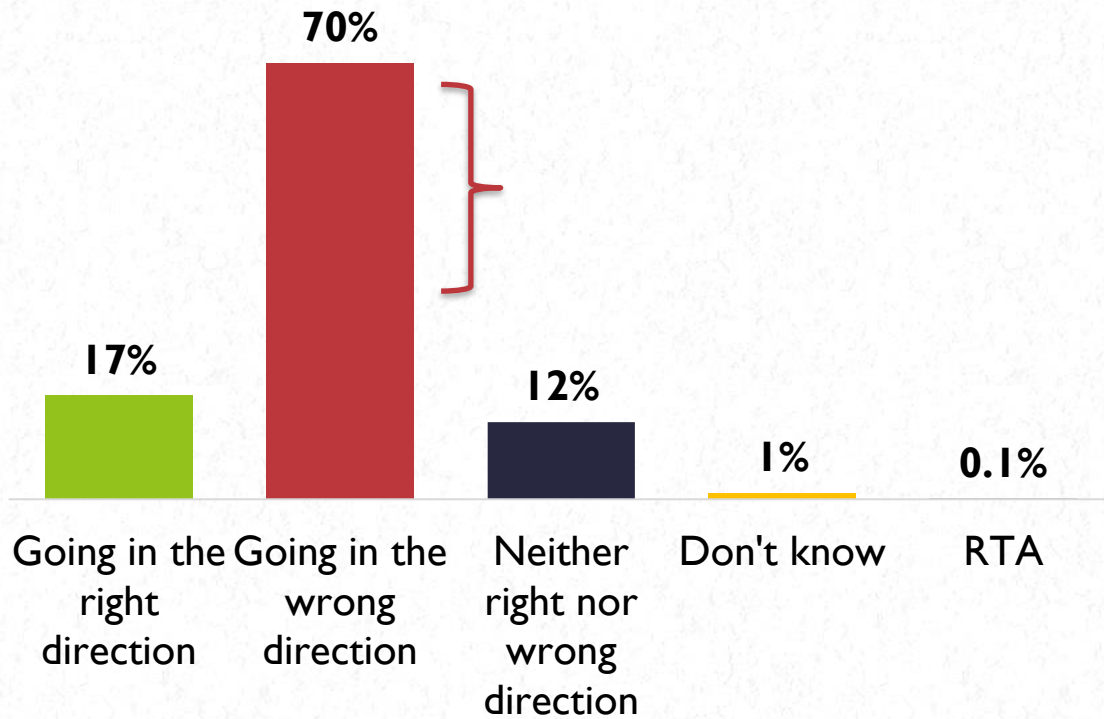
Base n= 2418, All resp.



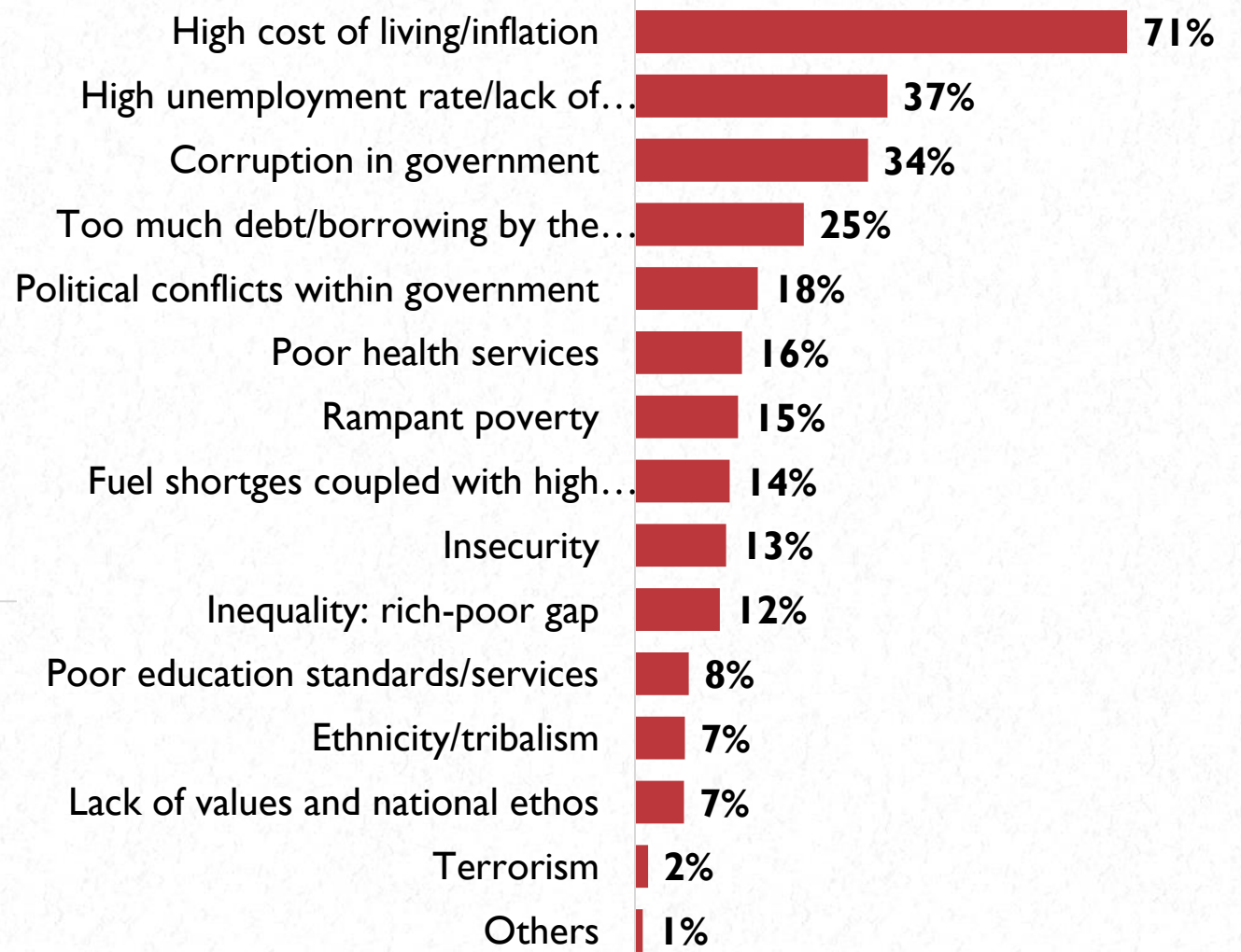
Base n= 402, right direction.



# Reasons for wrong direction



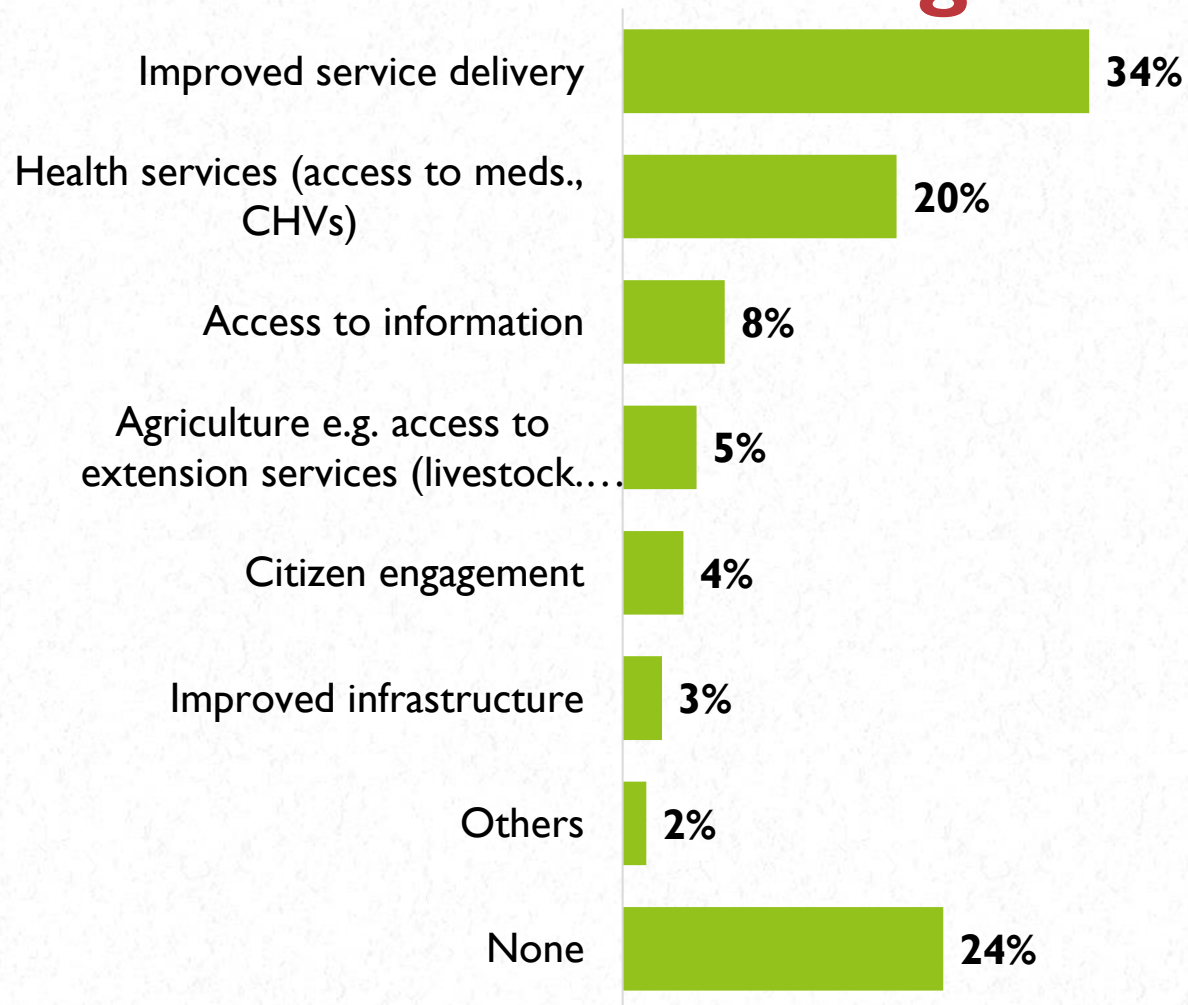
Base n= 2418, All resp.



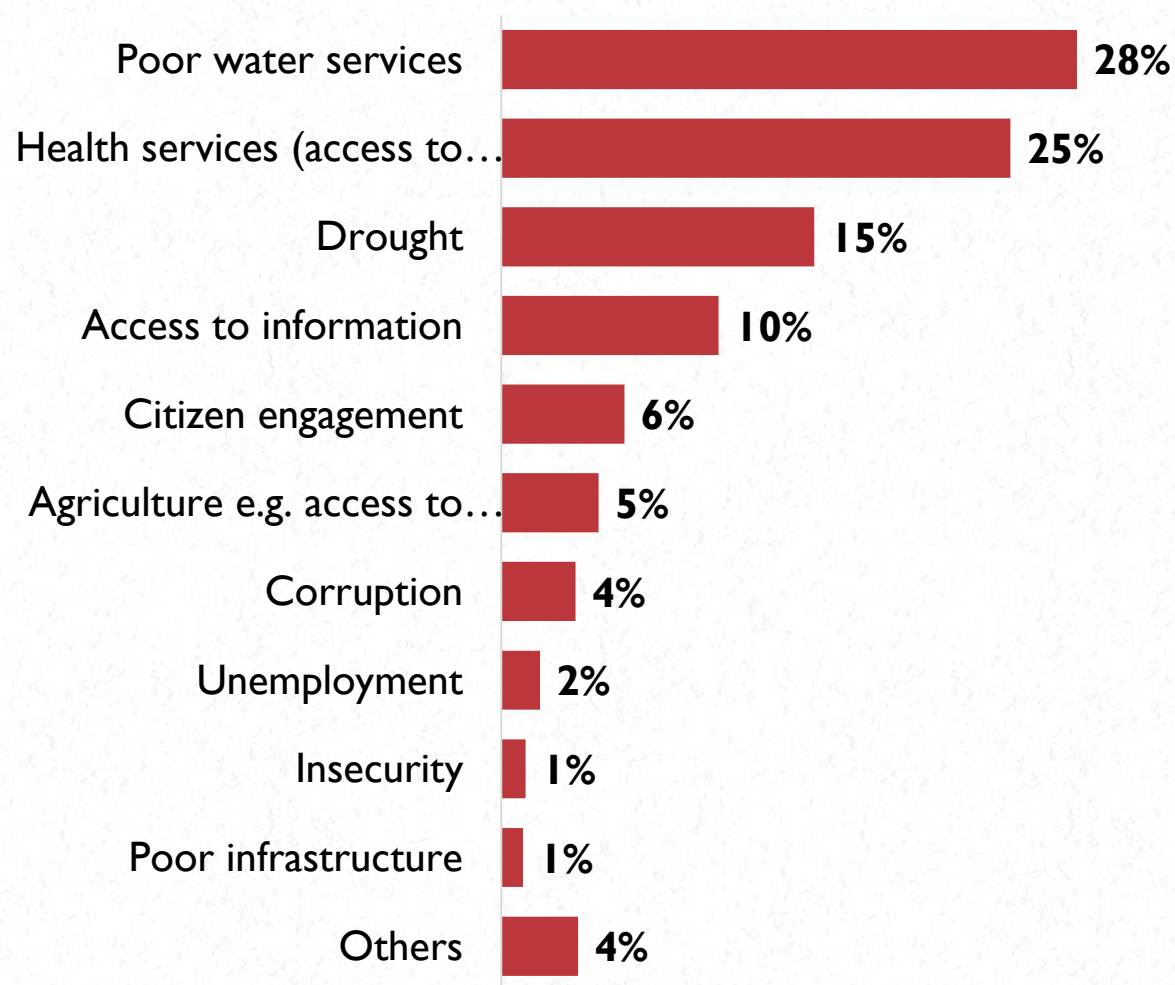
Base n= 1691, wrong direction.

Why do you say that the country is heading in the wrong direction?

# Likes and problems facing County governments



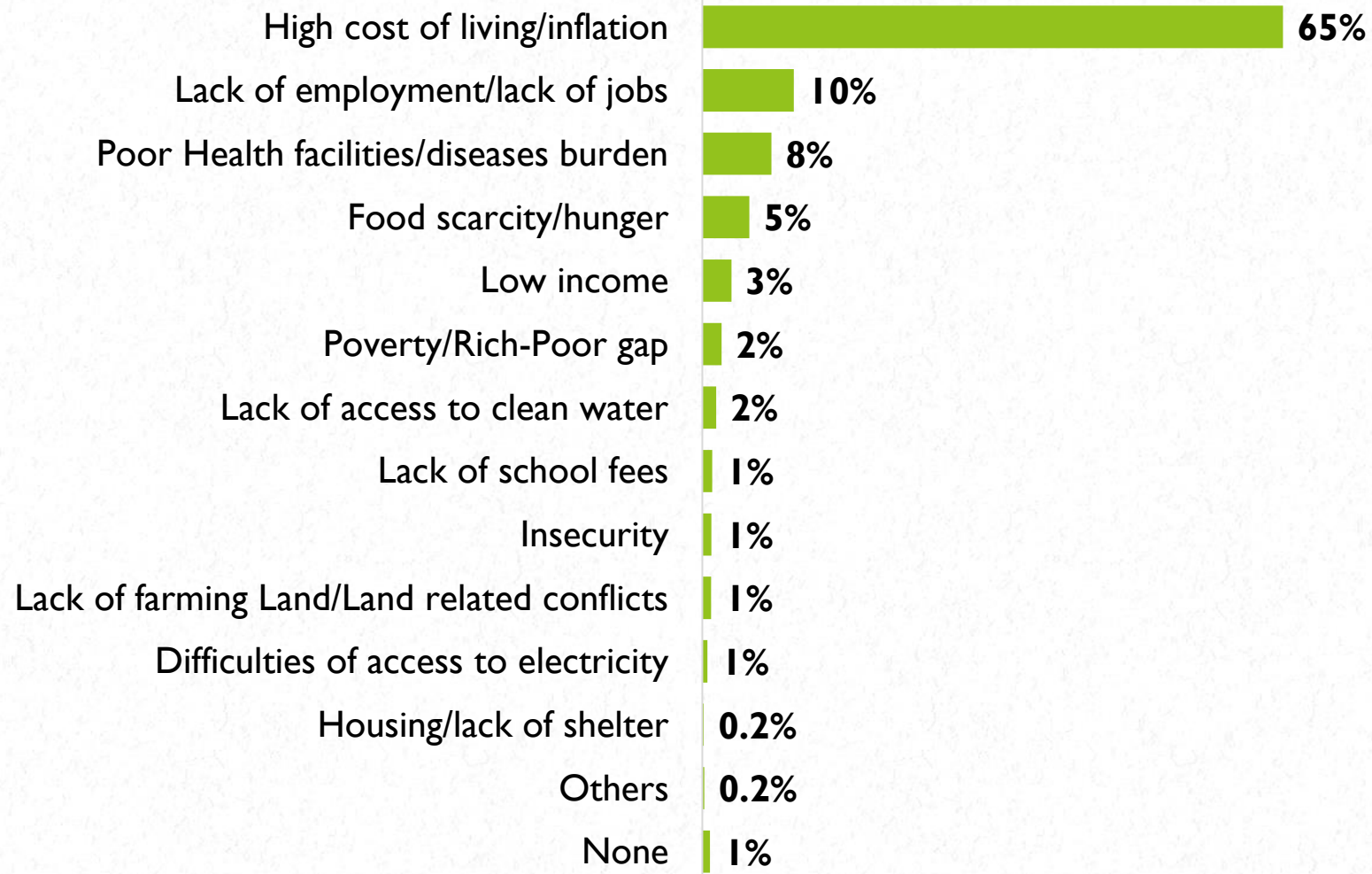
What would you say you like most about your County Government



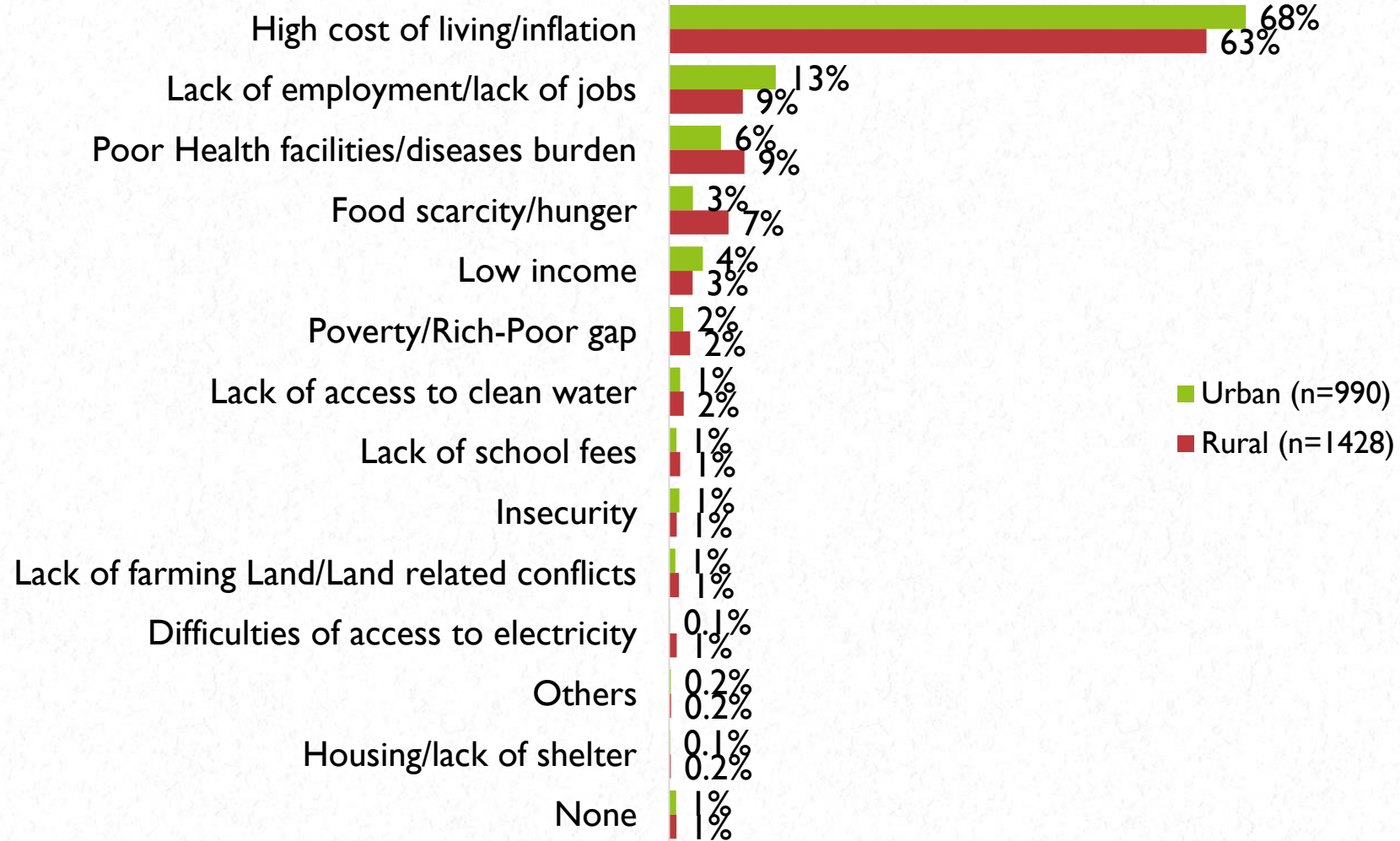
What would you say is the most serious problem facing your County Government currently

**Base n= 2418,  
All resp.**

# Key issues facing Kenyan Households



# Key issues facing Kenyan Households

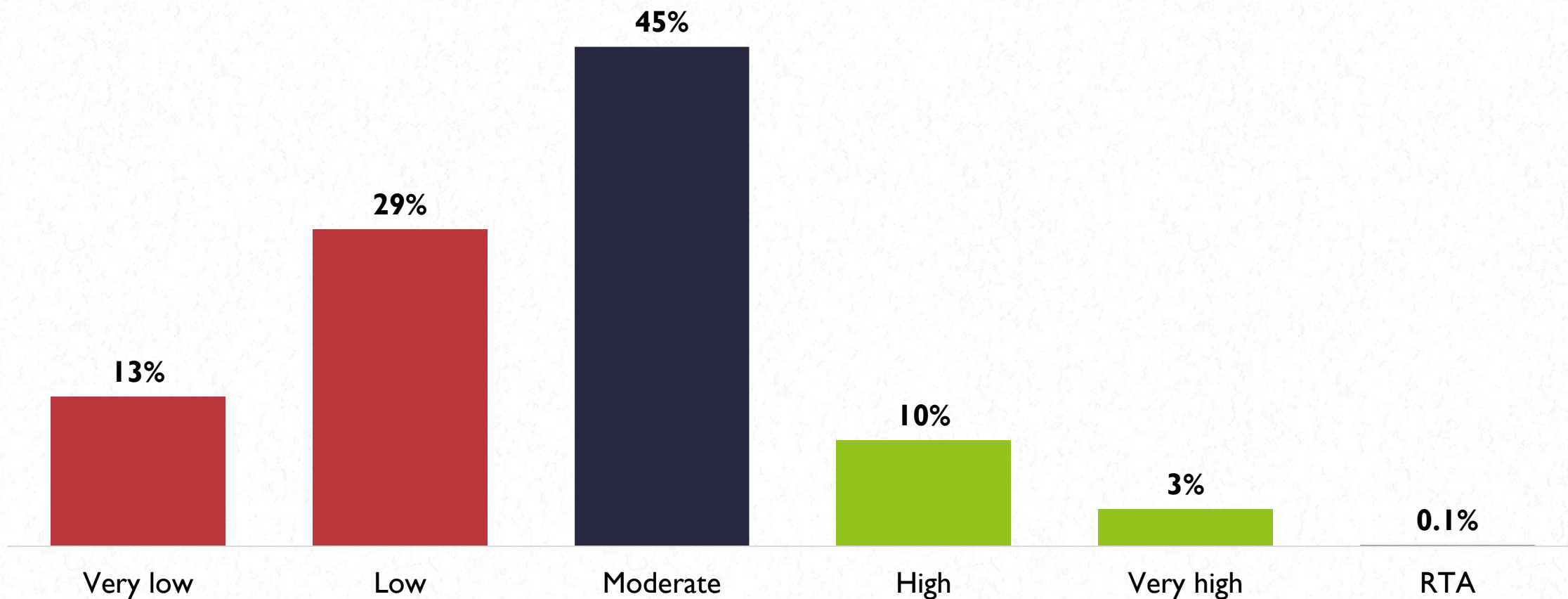


What would you say is the most serious problem facing your household today?



## **Section B: Knowledge of Devolution**

# Knowledge of the devolved system of governance

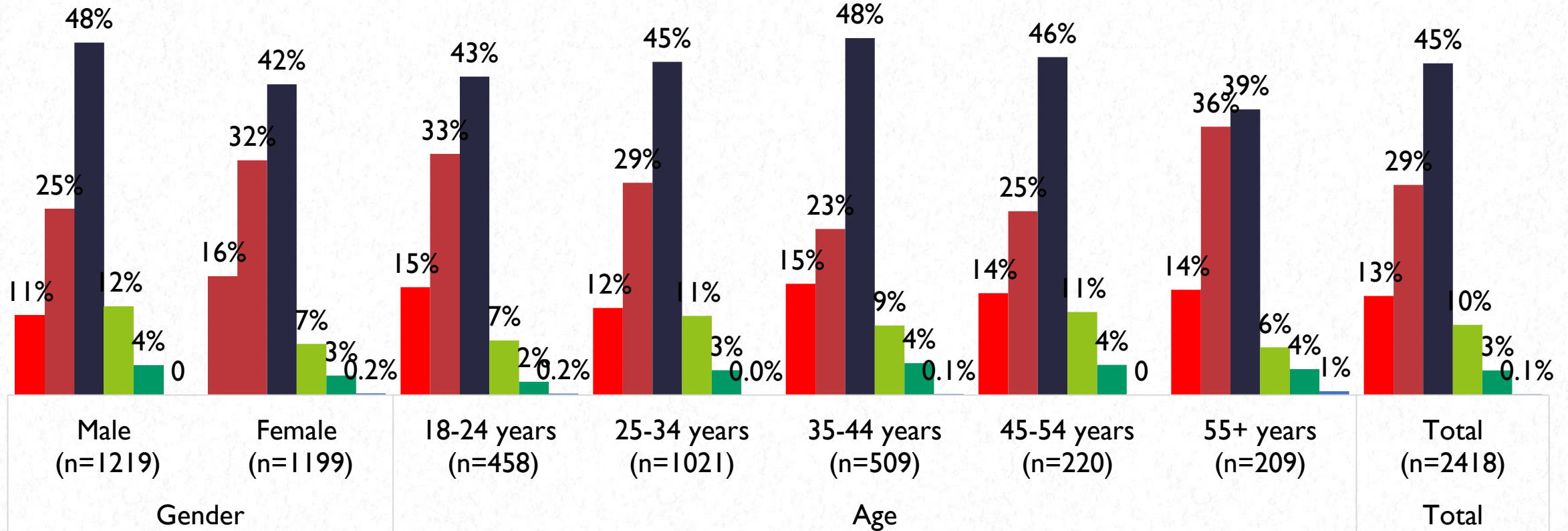


On a scale of 1 – 5, where 1 is very low and 5 is very High, how would you rate your overall knowledge of the devolved system of governance as provided for in Constitution of Kenya.

**Base n= 2418, All resp.**

# Knowledge of the devolved system of governance

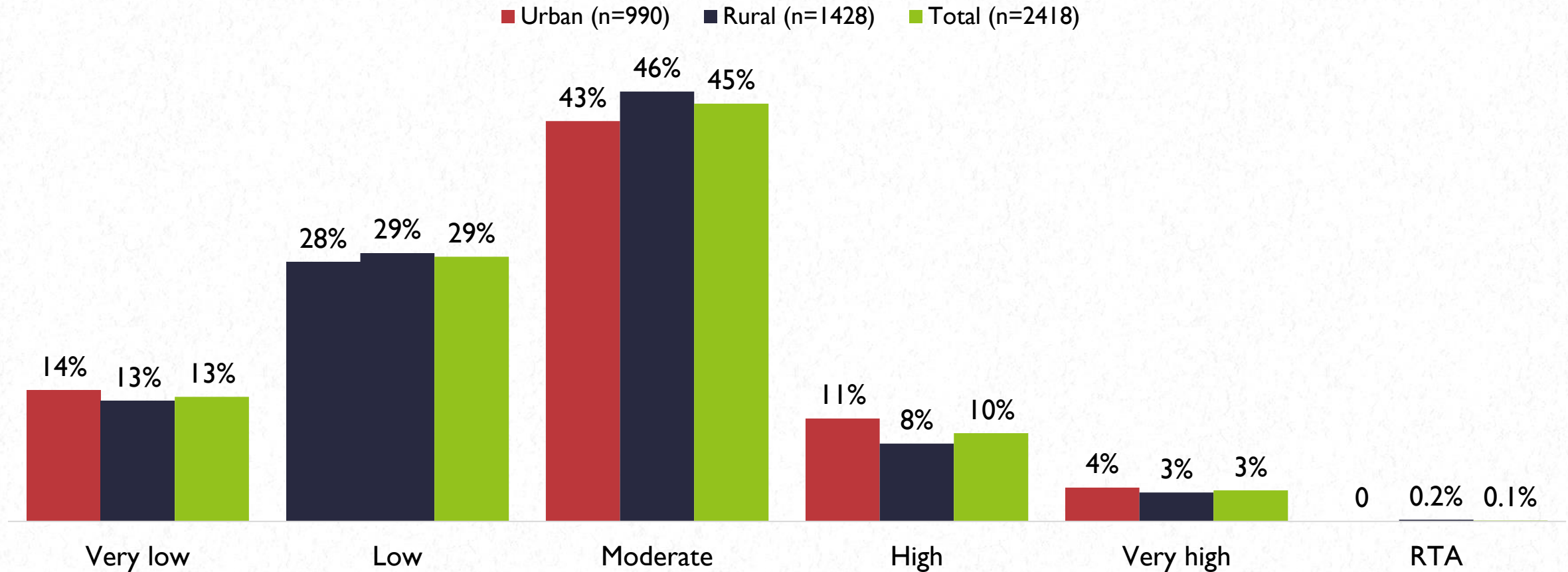
Very low Low Moderate High Very high RTA



On a scale of 1 – 5, where 1 is very low and 5 is very High, how would you rate your overall knowledge of the devolved system of governance as provided for in Constitution of Kenya.

**Base n= 2418, All resp.**

# Knowledge of the devolved system of governance



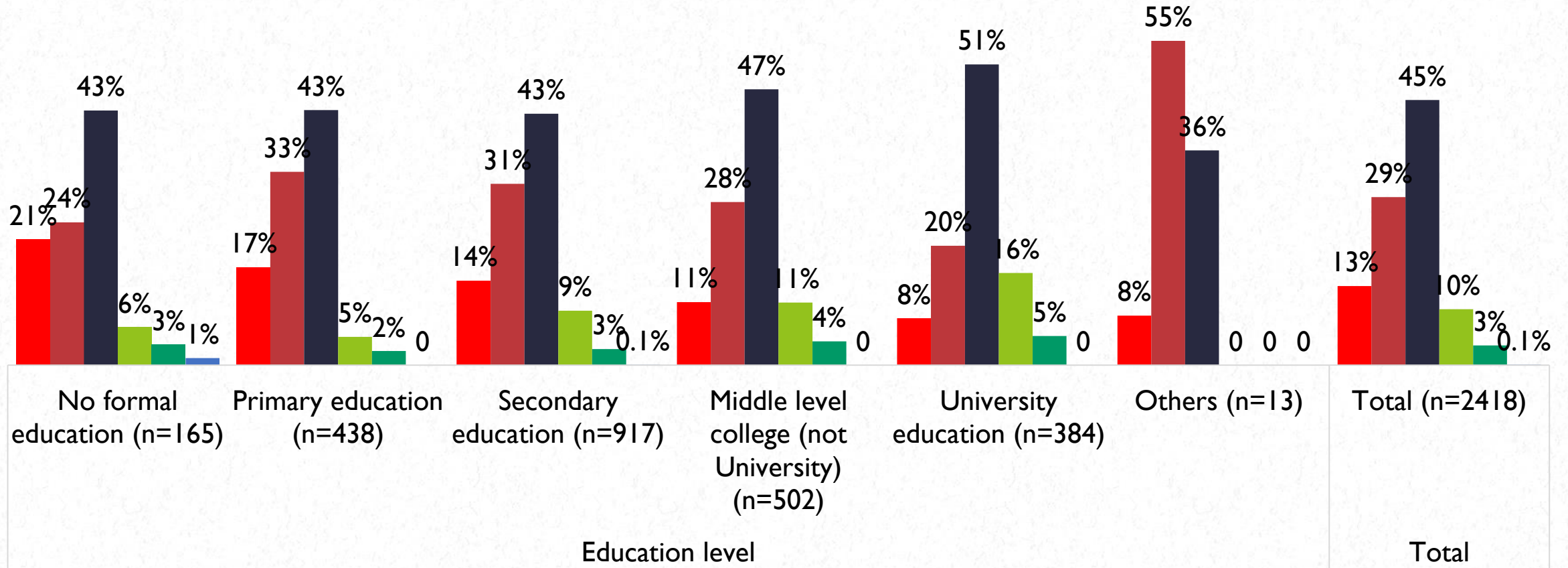
On a scale of 1 – 5, where 1 is very low and 5 is very High, how would you rate your overall knowledge of the devolved system of governance as provided for in Constitution of Kenya.

**Base n= 2418, All resp.**



# Knowledge of the devolved system of governance

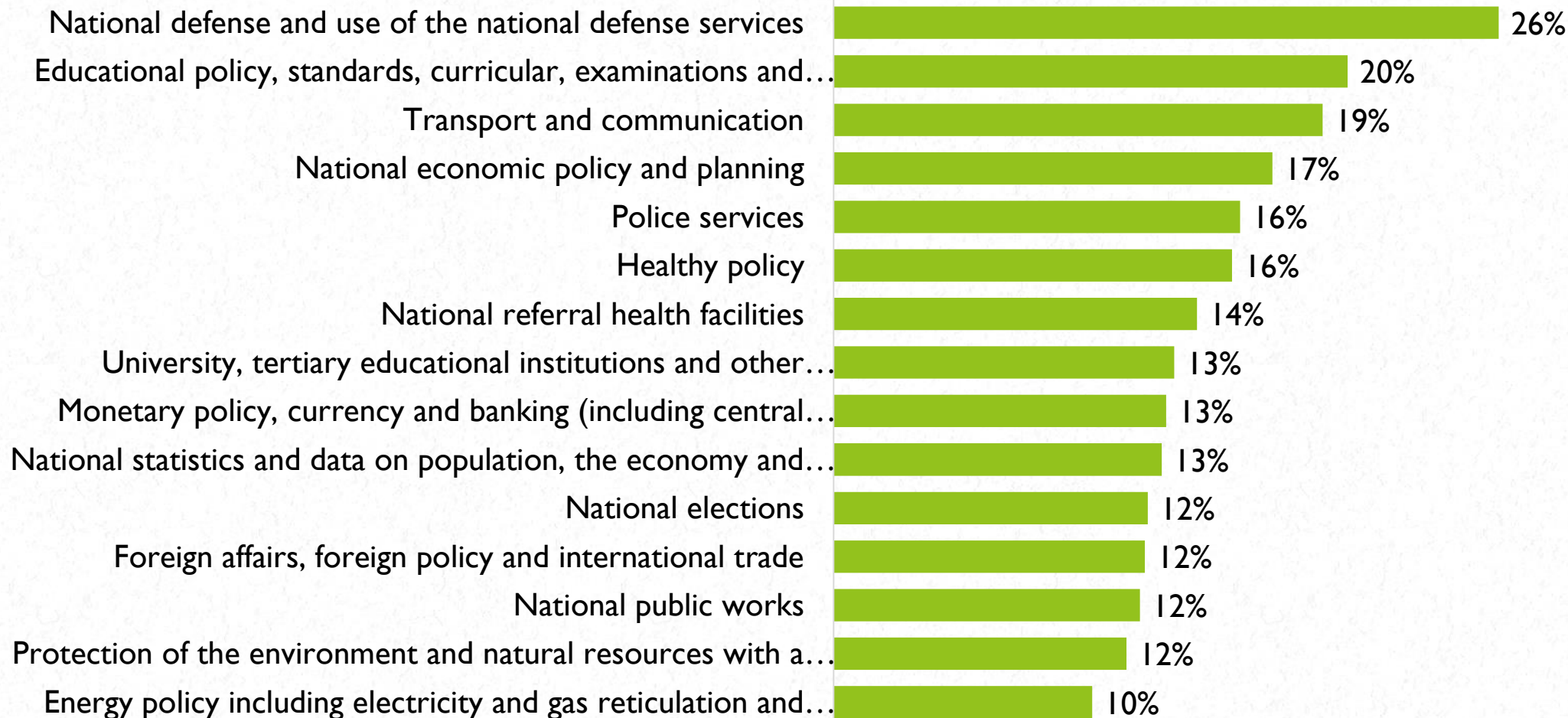
■ Very low ■ Low ■ Moderate ■ High ■ Very high ■ RTA



On a scale of 1 – 5, where 1 is very low and 5 is very High, how would you rate your overall knowledge of the devolved system of governance as provided for in Constitution of Kenya.

**Base n= 2418, All resp.**

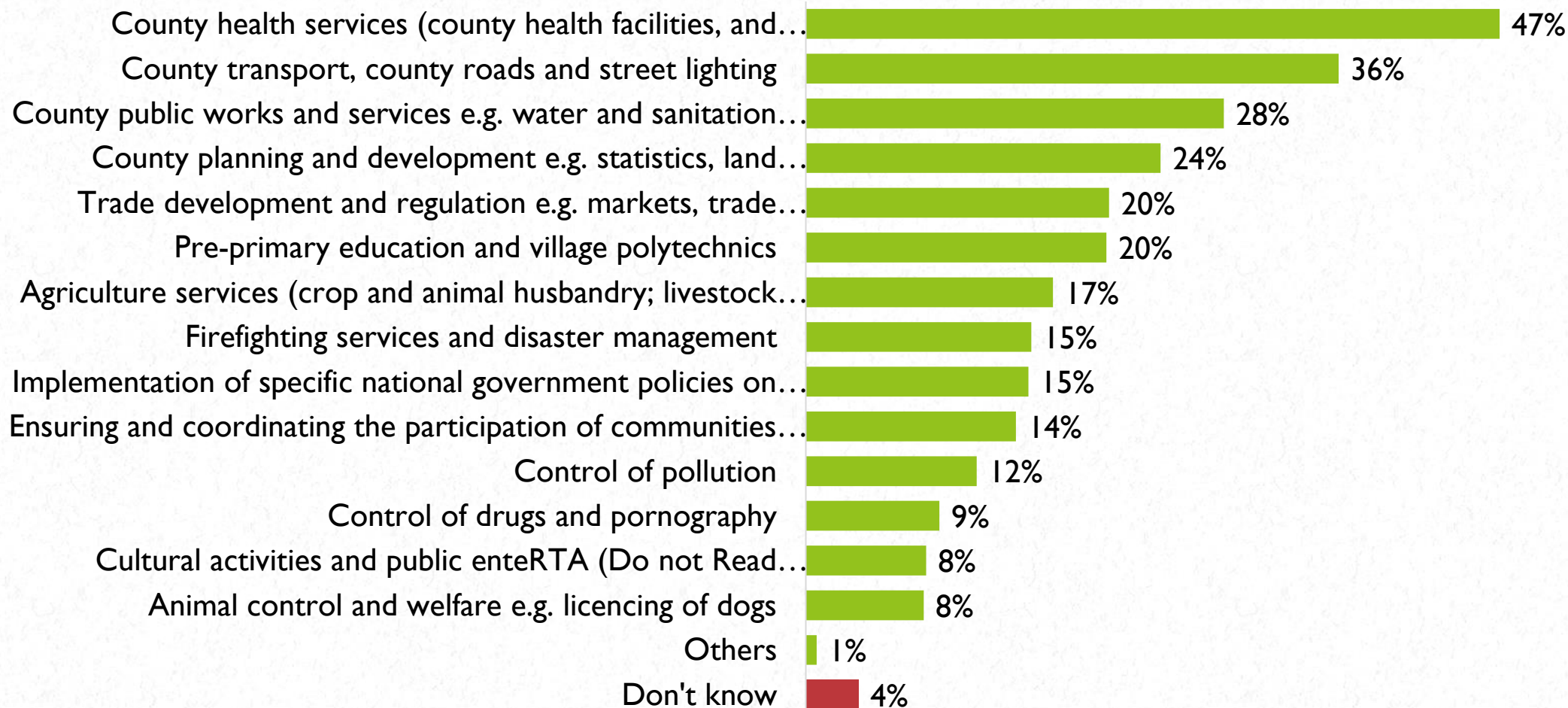
# Key functions of the national government (Top 15 awareness)



What would you say are the key functions of the national government?

**Base n= 2418,  
All resp.**

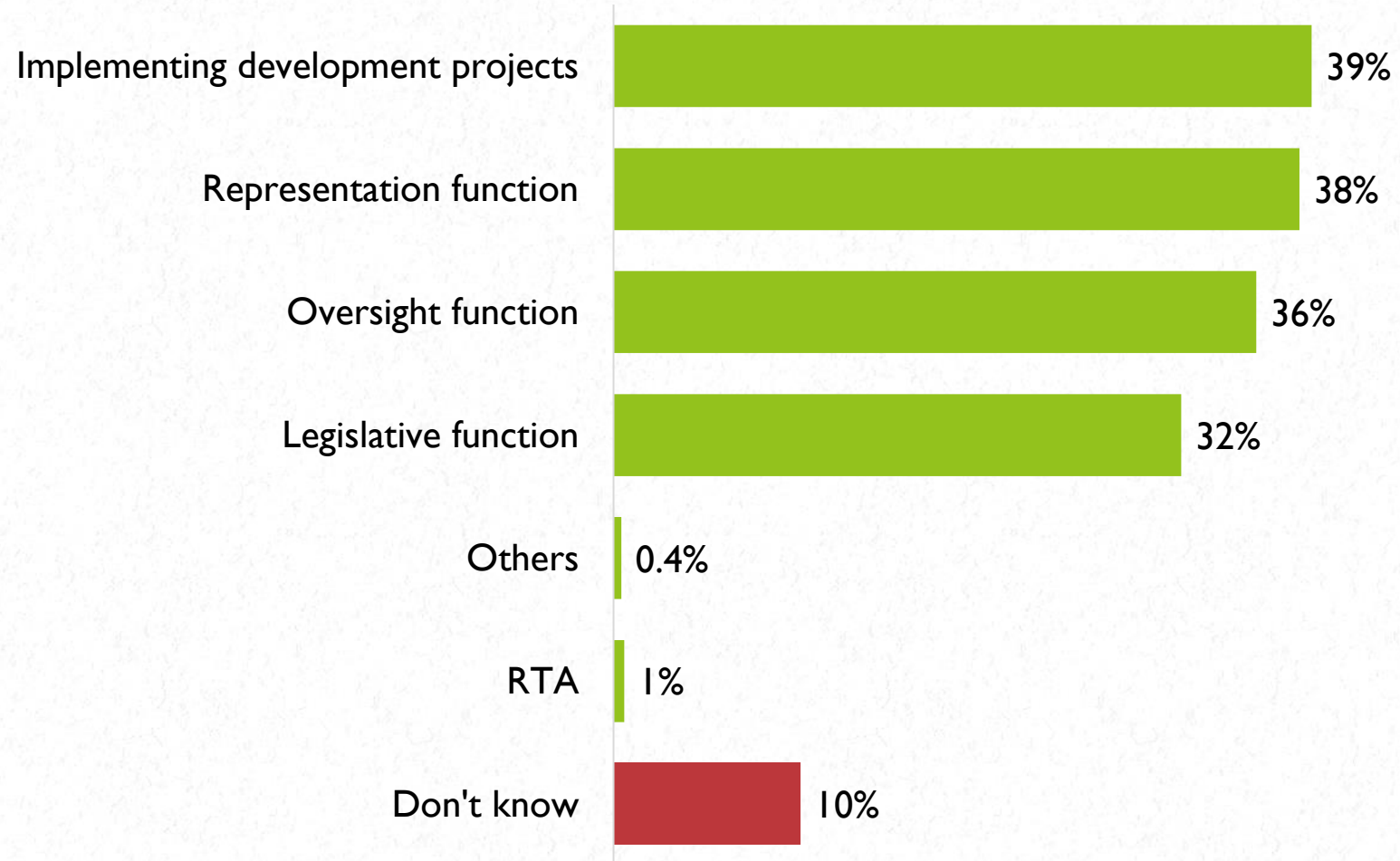
# Key functions of the county government awareness



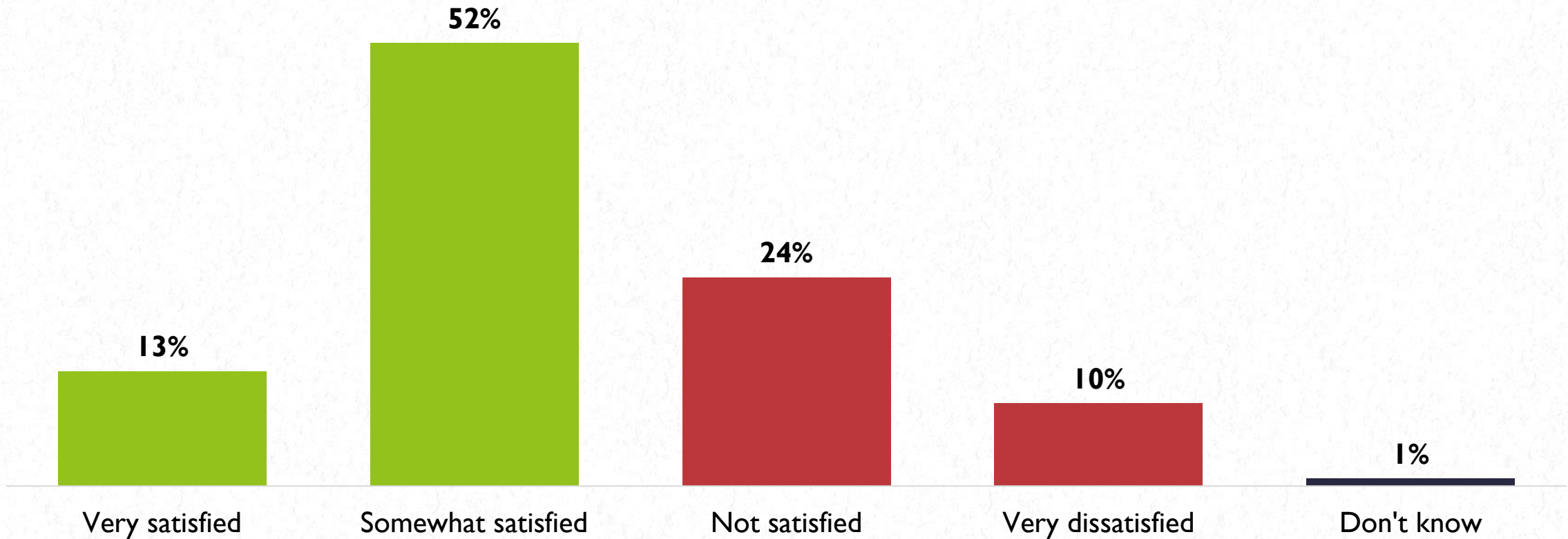
What would you say are the key functions of the county government?

**Base n= 2418,  
All resp.**

# Key functions of the county assembly awareness



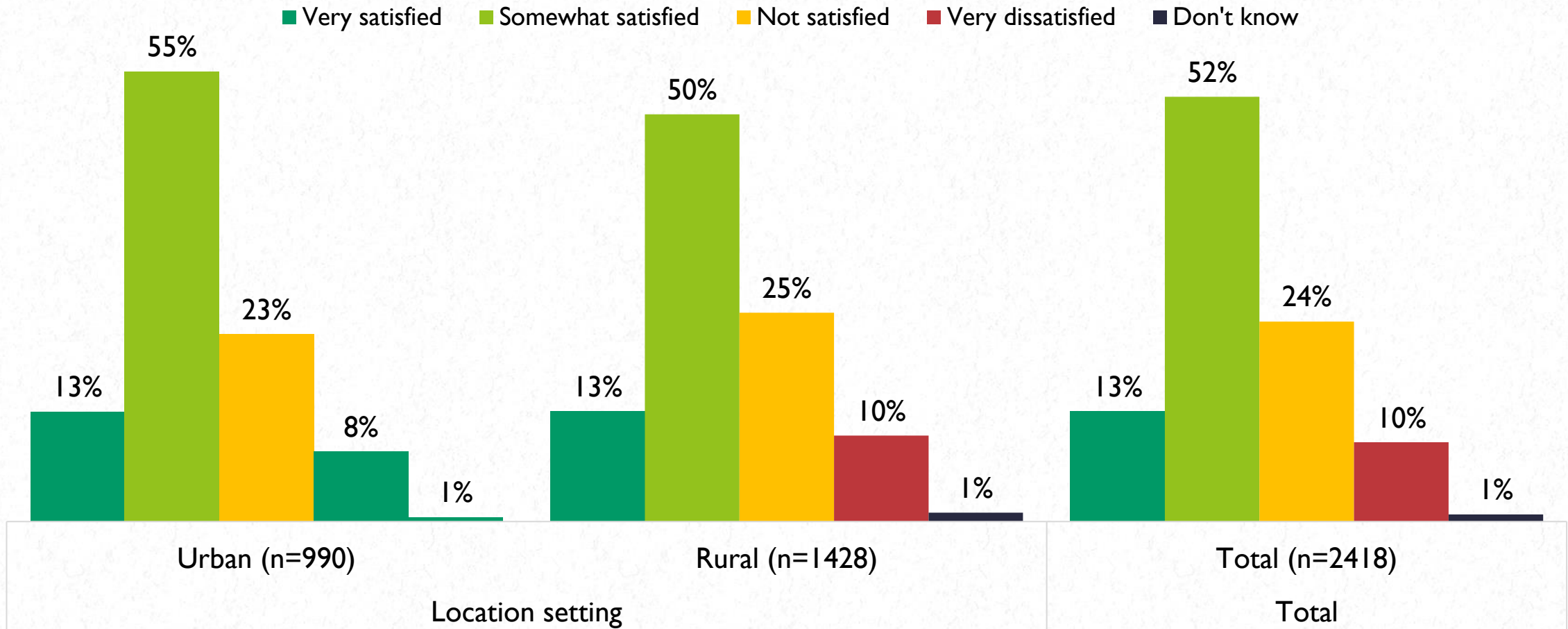
# Satisfaction with devolution implementation



Based on what you have observed until now, how satisfied are you with the progress of implementation of devolution in Kenya. Would you say you are ...?

**Base n= 2418, All resp.**

# Satisfaction with devolution implementation



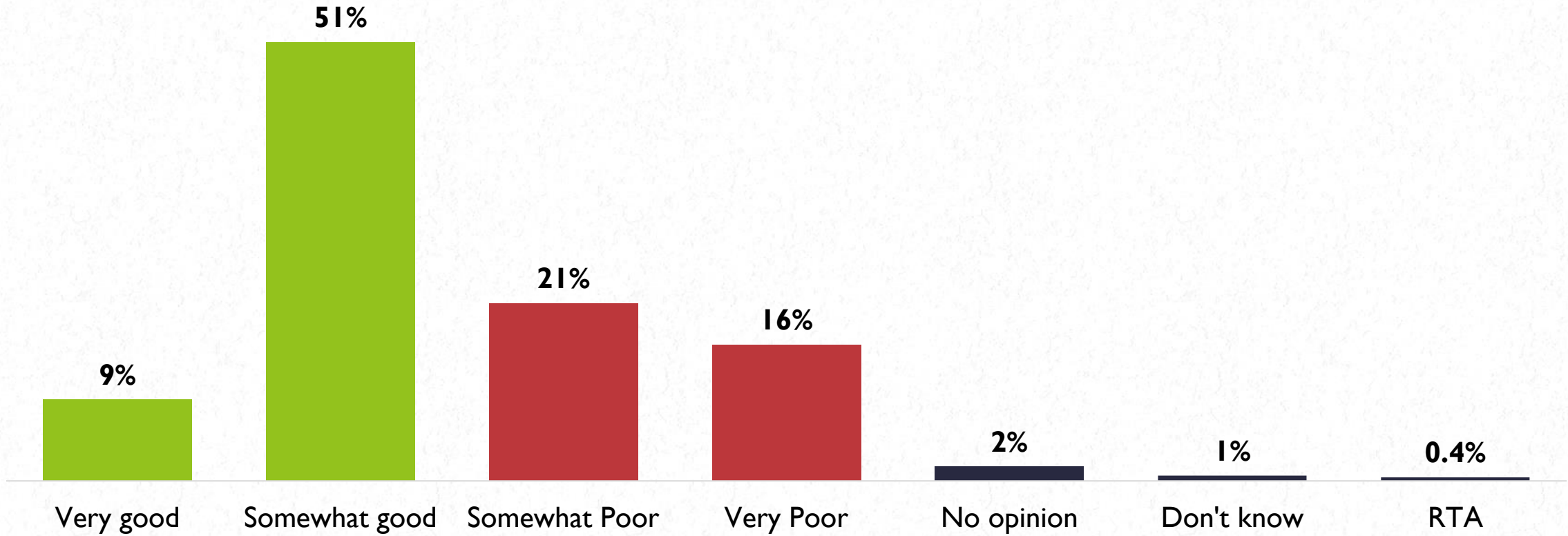
Based on what you have observed until now, how satisfied are you with the progress of implementation of devolution in Kenya. Would you say you are ...?

**Base n= 2418, All resp.**



# **Section C: County Government, Elected Officials Service Delivery**

# Performance of County Governments



Overall, how would you rate the performance of your County Government so far?

**Base n= 2418, All resp.**



# Performance of County Governments

| I/2          | Base (n) | Very good | Somewhat good | Somewhat Poor | Very Poor | No opinion | Don't know | RTA  |
|--------------|----------|-----------|---------------|---------------|-----------|------------|------------|------|
| Kakamega     | 154      | 32%       | 55%           | 8%            | 5%        | -          | -          | -    |
| Bomet        | 72       | 30%       | 38%           | 18%           | 14%       | -          | -          | -    |
| Uasin Gishu  | 107      | 30%       | 52%           | 12%           | 5%        | 2%         | -          | -    |
| Mandera      | 53       | 19%       | 50%           | 8%            | 19%       | 4%         | -          | -    |
| Turkana      | 72       | 16%       | 61%           | 4%            | 13%       | 4%         | 4%         | -    |
| West Pokot   | 43       | 13%       | 65%           | 15%           | 8%        | -          | -          | -    |
| Kwale        | 68       | 12%       | 60%           | 14%           | 13%       | -          | -          | -    |
| Kisumu       | 101      | 12%       | 71%           | 10%           | 7%        | 1%         | -          | -    |
| Wajir        | 53       | 10%       | 33%           | 19%           | 38%       | -          | -          | -    |
| Nyamira      | 53       | 10%       | 44%           | 19%           | 25%       | 1%         | -          | -    |
| Nakuru       | 196      | 8%        | 63%           | 21%           | 7%        | 1%         | -          | -    |
| Nairobi City | 470      | 6%        | 62%           | 18%           | 11%       | 2%         | 1%         | 0.4% |

Overall, how would you rate the performance of your County Government so far?

**Base n= 2418,  
All resp.**

# Performance of County Governments

| 2/2          | Base (n)    | Very good | Somewhat good | Somewhat Poor | Very Poor  | No opinion | Don't know | RTA         |
|--------------|-------------|-----------|---------------|---------------|------------|------------|------------|-------------|
| Garissa      | 62          | 5%        | 26%           | 34%           | 34%        | 2%         | -          | -           |
| Murang'a     | 106         | 4%        | 44%           | 30%           | 22%        | 1%         | -          | -           |
| Mombasa      | 125         | 4%        | 44%           | 28%           | 23%        | 1%         | 1%         | -           |
| Nyeri        | 80          | 3%        | 71%           | 21%           | 3%         | 1%         | -          | -           |
| Trans Nzoia  | 80          | 3%        | 29%           | 26%           | 40%        | 1%         | 1%         | -           |
| Meru         | 148         | 2%        | 40%           | 31%           | 23%        | 2%         | -          | 1%          |
| Kitui        | 97          | 2%        | 16%           | 27%           | 34%        | 10%        | 4%         | 7%          |
| Kericho      | 79          | 1%        | 65%           | 28%           | 5%         | -          | -          | -           |
| Kajiado      | 103         | 1%        | 45%           | 26%           | 25%        | 2%         | 1%         | -           |
| Lamu         | 30          | -         | 59%           | 38%           | 3%         | -          | -          | -           |
| Marsabit     | 34          | -         | 13%           | 38%           | 45%        | 3%         | 3%         | -           |
| Samburu      | 33          | -         | 39%           | 48%           | 13%        | -          | -          | -           |
| <b>Total</b> | <b>2418</b> | <b>9%</b> | <b>51%</b>    | <b>21%</b>    | <b>16%</b> | <b>2%</b>  | <b>1%</b>  | <b>0.4%</b> |

**Base n= 2418,  
All resp.**

Overall, how would you rate the performance of your County Government so far?

# Performance of County Governors

| I/2          | Base (n) | Very good | Somewhat good | Somewhat Poor | Very Poor | No opinion | Don't know |
|--------------|----------|-----------|---------------|---------------|-----------|------------|------------|
| Kakamega     | 154      | 53%       | 36%           | 7%            | 3%        | -          | -          |
| Uasin Gishu  | 107      | 29%       | 55%           | 9%            | 3%        | 5%         | -          |
| Bomet        | 72       | 27%       | 42%           | 14%           | 17%       | -          | -          |
| Mandera      | 53       | 23%       | 40%           | 8%            | 19%       | 6%         | 4%         |
| Kwale        | 68       | 23%       | 53%           | 13%           | 11%       | -          | -          |
| West Pokot   | 43       | 21%       | 38%           | 31%           | 10%       | -          | -          |
| Nyeri        | 80       | 19%       | 59%           | 15%           | 6%        | 1%         | -          |
| Turkana      | 72       | 14%       | 57%           | 7%            | 18%       | 2%         | 2%         |
| Kisumu       | 101      | 14%       | 65%           | 10%           | 8%        | 2%         | -          |
| Nyamira      | 53       | 13%       | 43%           | 14%           | 27%       | 3%         | -          |
| Nakuru       | 196      | 13%       | 48%           | 25%           | 12%       | 1%         | 1%         |
| Wajir        | 53       | 10%       | 27%           | 27%           | 33%       | -          | 2%         |
| Nairobi City | 470      | 6%        | 53%           | 19%           | 11%       | 6%         | 4%         |

How would you rate the performance of your CURRENT County Governor today or so far? Would you say the performance has been

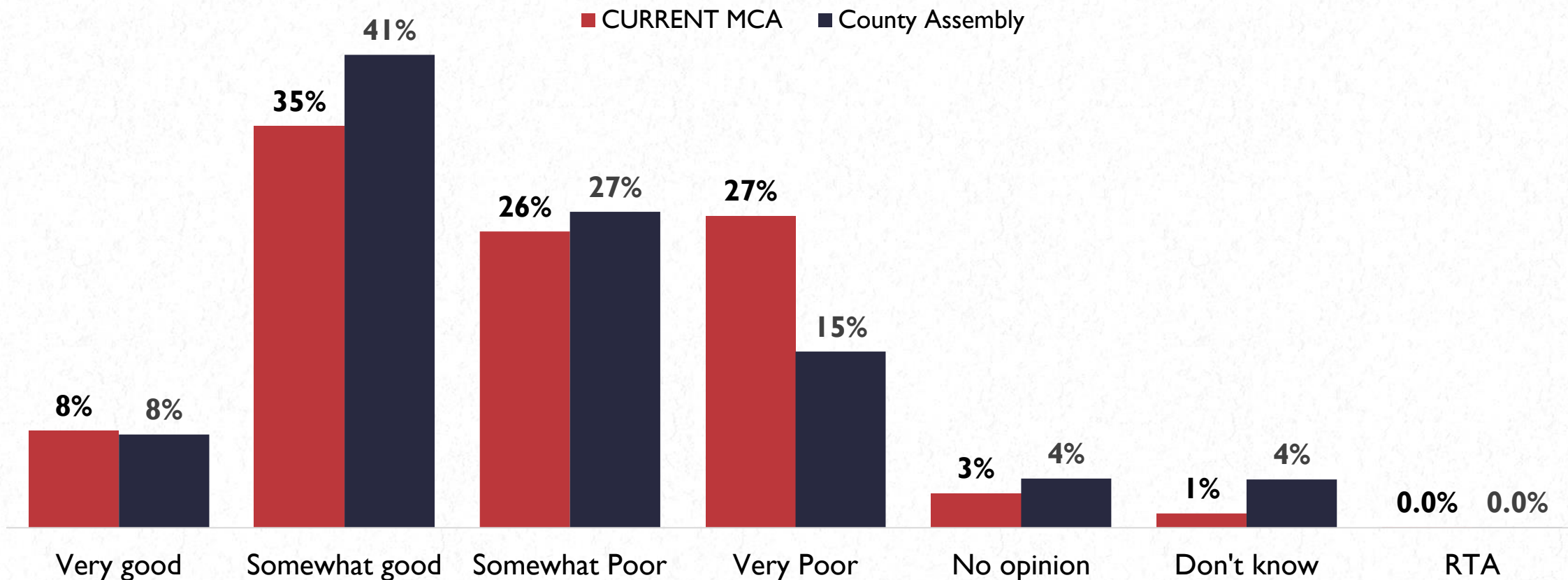
**Base n= 2418,  
All resp.**

| 2/2          | Base (n)    | Very good  | Somewhat good | Somewhat Poor | Very Poor  | No opinion | Don't know |
|--------------|-------------|------------|---------------|---------------|------------|------------|------------|
| Lamu         | 30          | 6%         | 31%           | 28%           | 34%        | -          | -          |
| Murang'a     | 106         | 5%         | 37%           | 35%           | 20%        | 2%         | 1%         |
| Garissa      | 62          | 5%         | 35%           | 21%           | 39%        | -          | -          |
| Mombasa      | 125         | 4%         | 37%           | 23%           | 35%        | 1%         | 1%         |
| Trans Nzoia  | 80          | 3%         | 28%           | 14%           | 52%        | 1%         | 1%         |
| Meru         | 148         | 3%         | 42%           | 25%           | 28%        | 2%         | -          |
| Kericho      | 79          | 3%         | 24%           | 49%           | 19%        | 4%         | 1%         |
| Kajiado      | 103         | 2%         | 44%           | 23%           | 27%        | 1%         | 2%         |
| Kitui        | 97          | 2%         | 13%           | 25%           | 48%        | 8%         | 4%         |
| Marsabit     | 34          | -          | 13%           | 35%           | 48%        | 3%         | 3%         |
| Samburu      | 33          | -          | 29%           | 35%           | 32%        | 3%         | -          |
| <b>Total</b> | <b>2418</b> | <b>13%</b> | <b>43%</b>    | <b>20%</b>    | <b>20%</b> | <b>3%</b>  | <b>1%</b>  |

How would you rate the performance of your CURRENT County Governor today or so far? Would you say the performance has been

**Base n= 2418,  
All resp.**

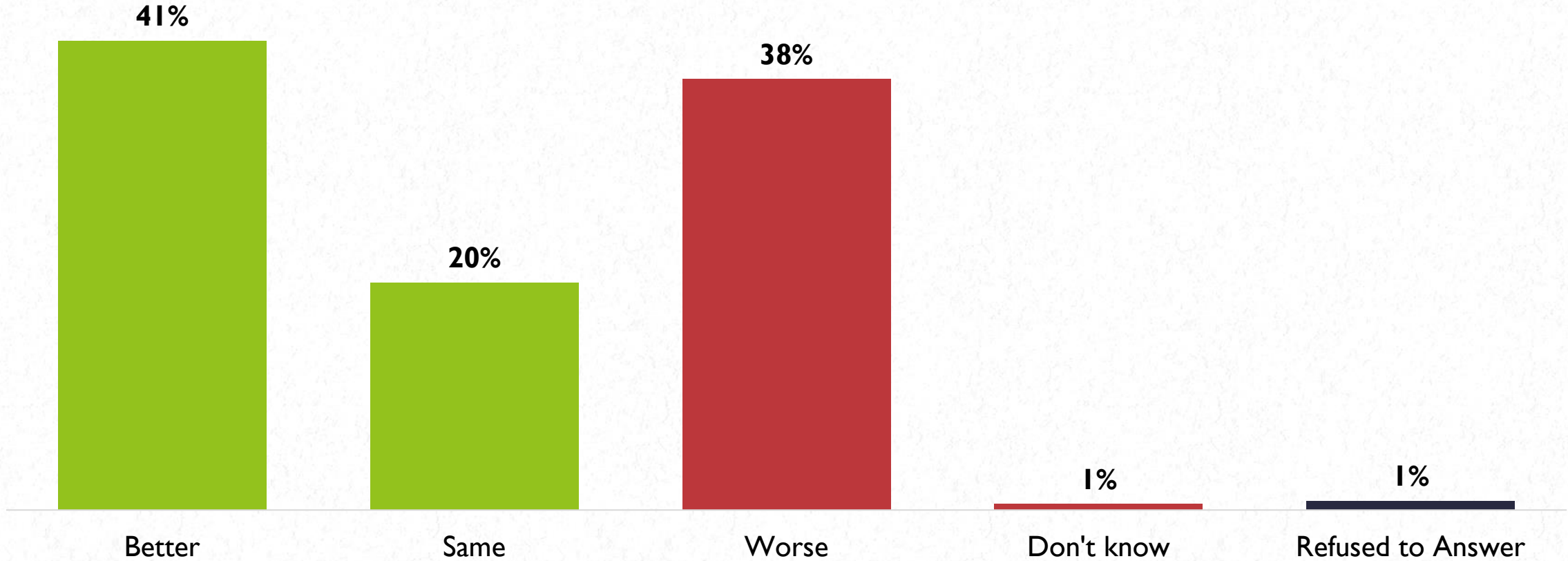
# Performance of County MCAs and County assembly



How would you rate the performance of your CURRENT MCA? Would you say the performance has been/How would you rate the performance of the County Assembly in your county so far? Would you say the performance has been

**Base n= 2418, All resp.**

# State of the Country since the implementation of County Governments

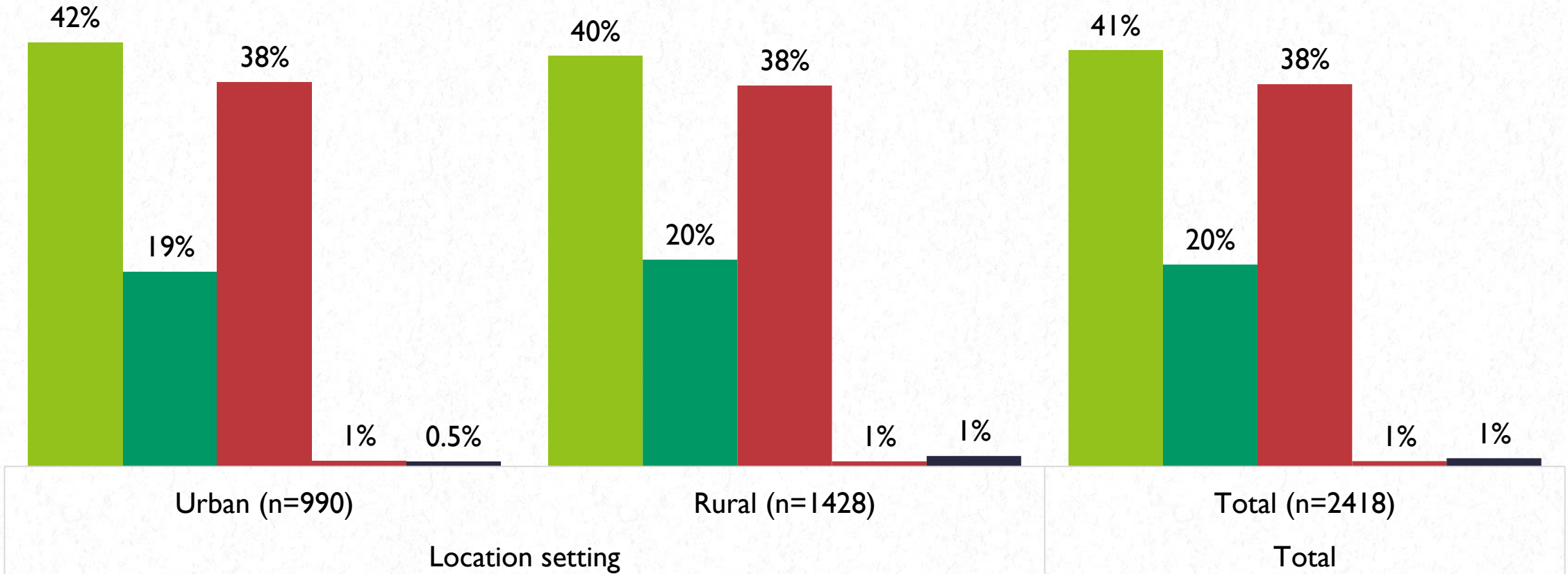


Would you say that Kenya has become worse, same, or better since the coming in of the county governments in 2013?

**Base n= 2418, All resp.**

# State of the Country since the implementation of County Governments

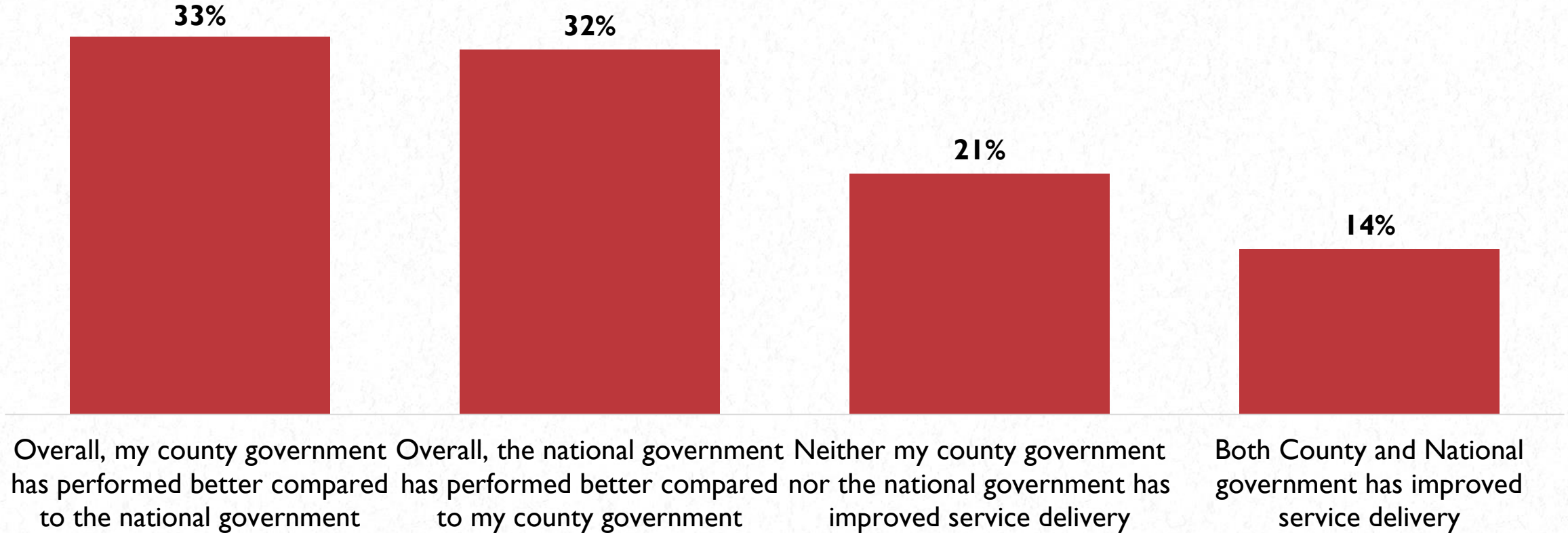
■ Better ■ Same ■ Worse ■ Don't know ■ Refused to Answer



Would you say that Kenya has become worse, same, or better since the coming in of the county governments in 2013?

**Base n= 2418, All resp.**

# Views concerning National and County Governments

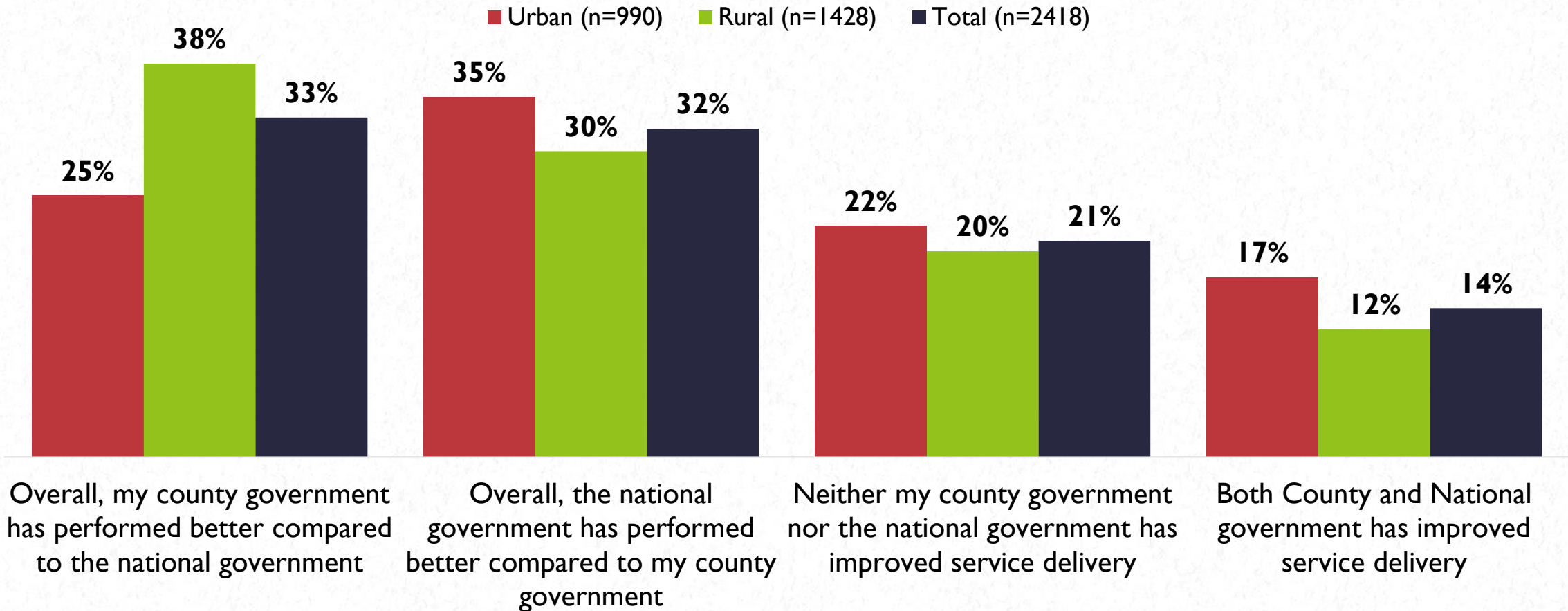


Which of the following statements is closest to your view?

**Base n= 2418, All resp.**



# Views concerning National and County Governments



Which of the following statements is closest to your view?

**Base n= 2418, All resp.**

# Development expectations by leaders

|                           | A lot | A little bit | Not at all | Don't know | RTA  |
|---------------------------|-------|--------------|------------|------------|------|
| Chief                     | 38%   | 40%          | 17%        | 4%         | 1%   |
| President                 | 26%   | 44%          | 27%        | 3%         | 0.2% |
| Ward Administrator        | 22%   | 35%          | 32%        | 8%         | 3%   |
| Governor                  | 18%   | 39%          | 39%        | 4%         | 0.3% |
| Member of County Assembly | 17%   | 37%          | 40%        | 5%         | 1%   |
| Woman representative      | 12%   | 32%          | 46%        | 8%         | 1%   |
| Senator                   | 12%   | 31%          | 48%        | 9%         | 1%   |
| County Commissioner       | 11%   | 38%          | 36%        | 13%        | 2%   |

To what extent do you feel that your development expectations as a citizen have been met by the following leaders?

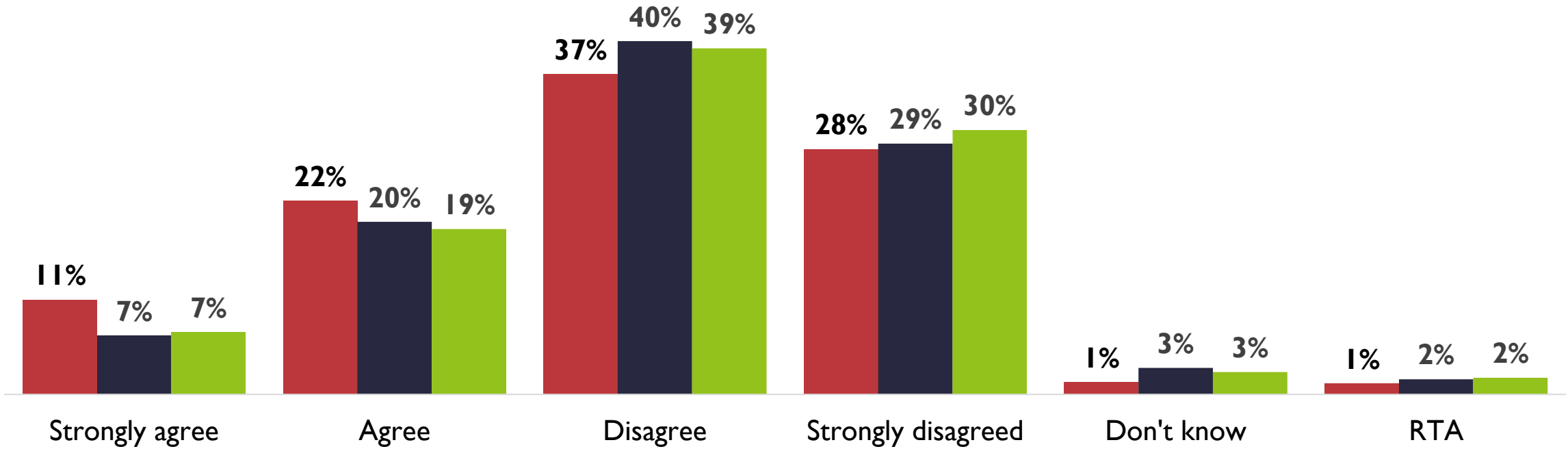
**Base n= 2418,  
All resp.**



# **Section D: Public Participation and Budget Making**

# Citizens involvement in decision making

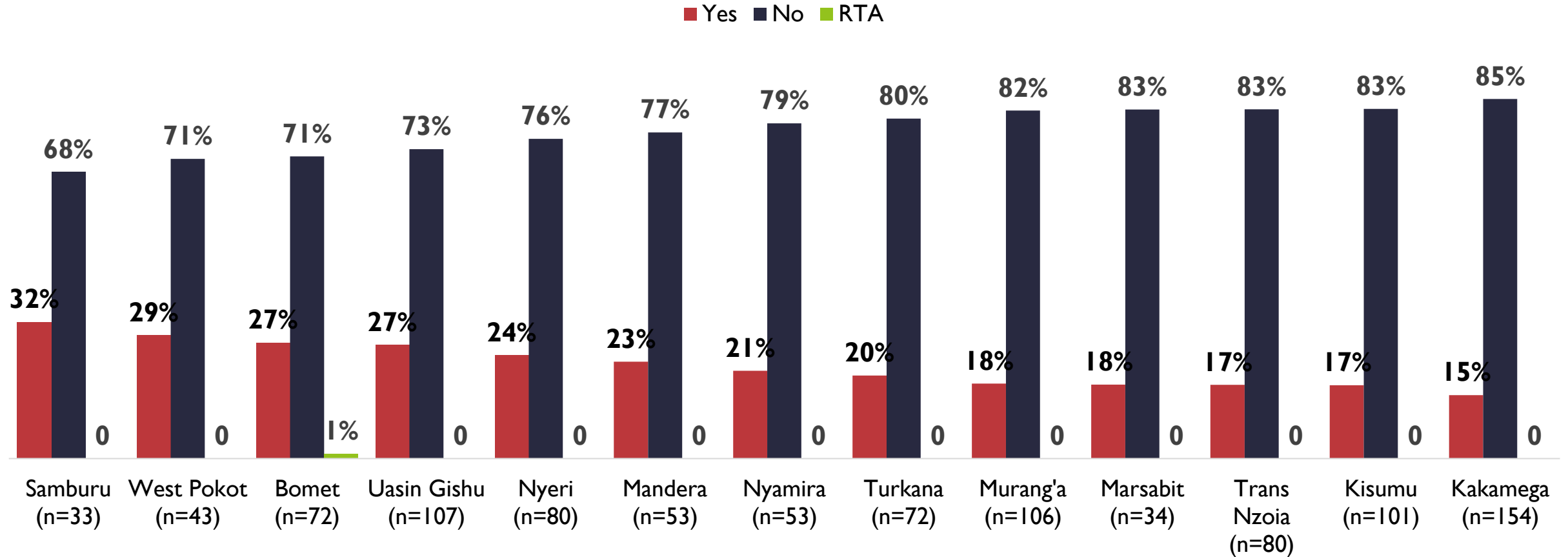
- I have seen the MCA involving people in deciding which projects should be supported in the county
- The county government solicits people's views on budgets for the county government
- My county government lets people decide which projects to be implemented



Which of the following statements is closest to your view?

Base n= 2418, All resp.

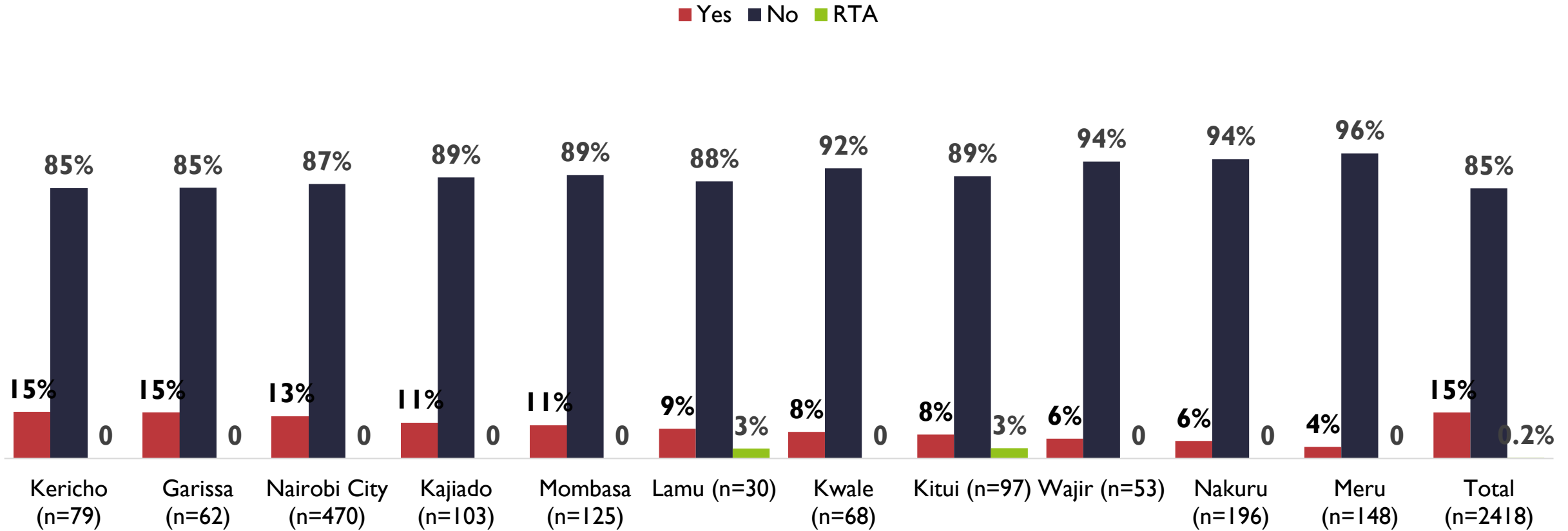
# Awareness of public forums organised by the County Governments



Which of the following statements is closest to your view?

Base n= 2418, All resp.

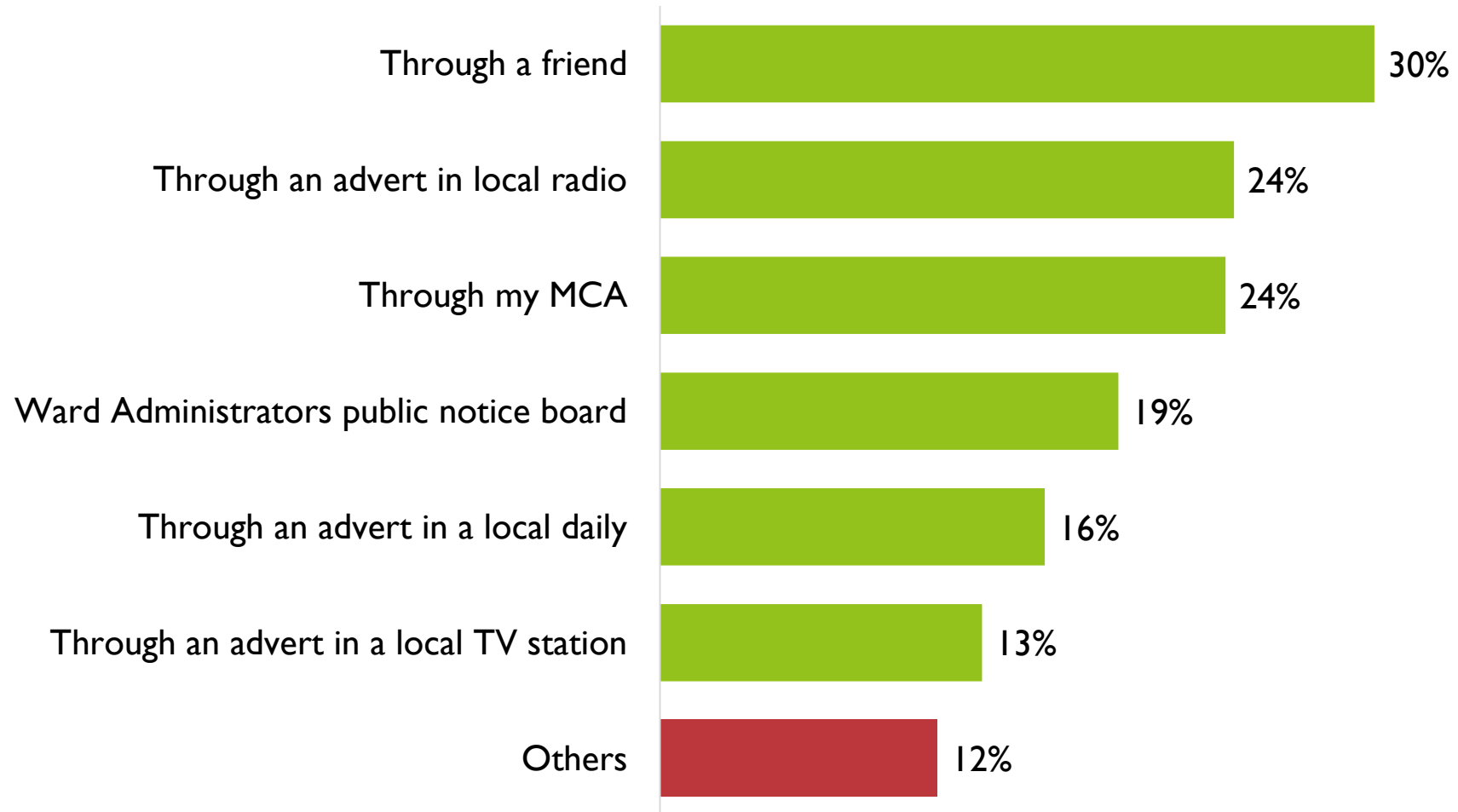
# Awareness of public forums organised by the County Governments



Which of the following statements is closest to your view?

Base n= 2418, All resp.

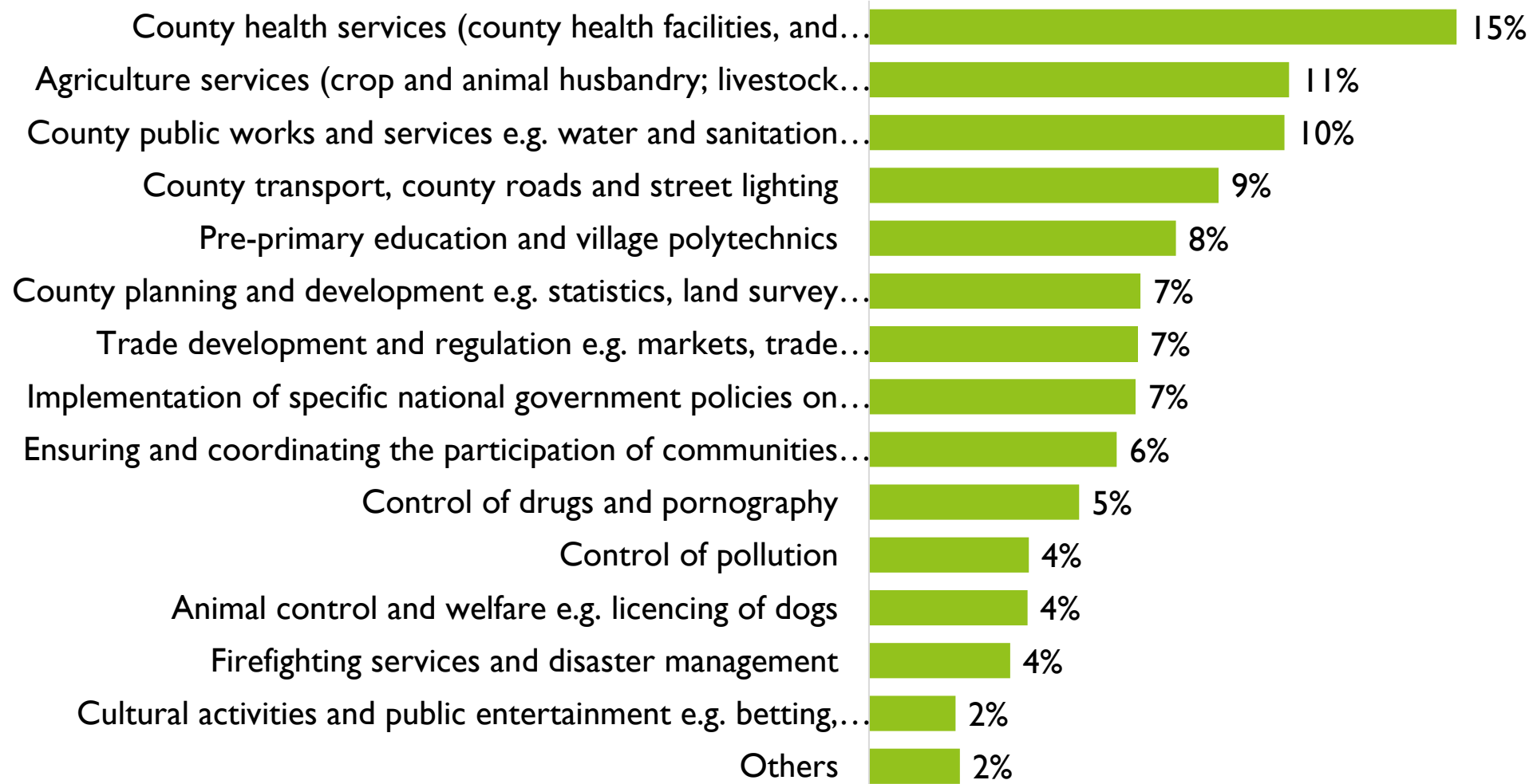
# Means of public forum awareness



If YES in Q29, how did you get to know about the public participation forum?

**Base n= 150,  
attended**

# Development projects/issues discussed



During those meetings, which development projects/issues were discussed?

**Base n= 150,  
attended**



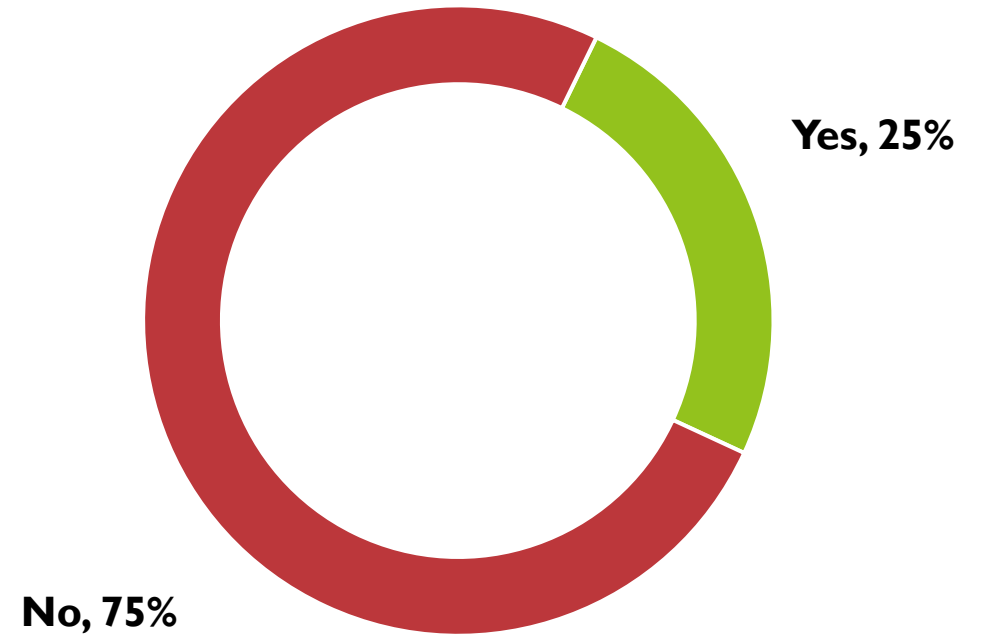
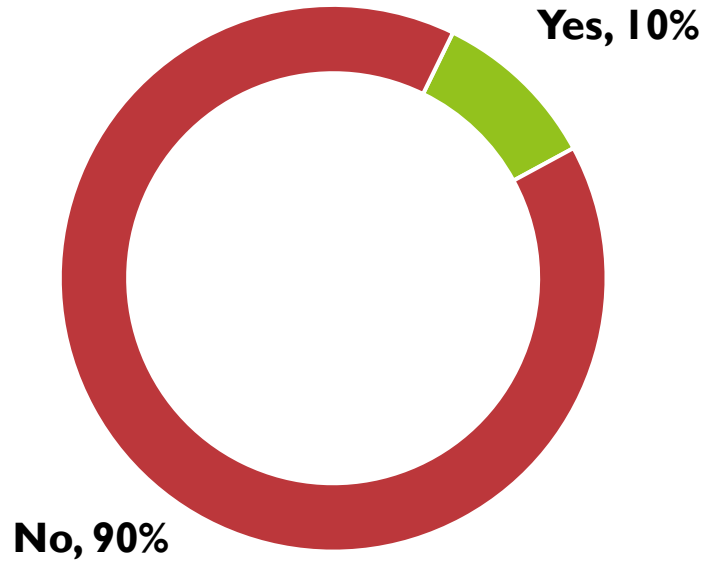
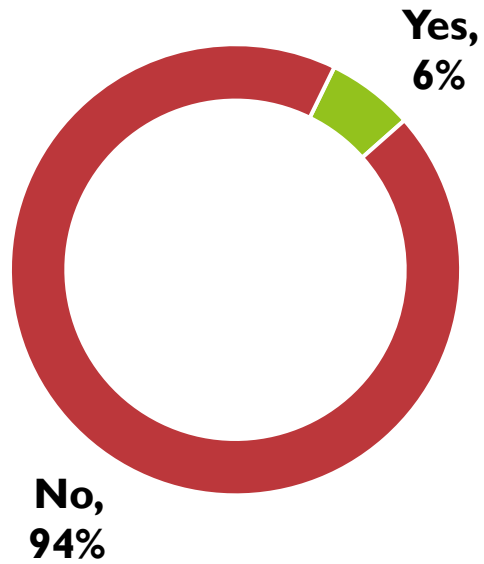
# Rating issues concerning the public forums

|   | Strongly agree | Agree | Disagree | Strongly disagreed | Don't know | RTA |
|---|----------------|-------|----------|--------------------|------------|-----|
| The public participation forum was conducted in a language that majority of the participants could understand   | 50%            | 36%   | 8%       | 5%                 | -          | -   |
| During that meeting people were given time to submit their contributions or raise their opinions                | 37%            | 44%   | 12%      | 7%                 | -          | 1%  |
| The documents discussed during that meeting were in a language that most of the public members could understand | 29%            | 45%   | 17%      | 6%                 | 2%         | 1%  |
| The documents discussed during that meeting were in a format that most participants were comfortable with       | 24%            | 47%   | 17%      | 8%                 | 2%         | 3%  |
| The documents discussed in the meeting were shared well in advance for the public to read before the meeting    | 16%            | 46%   | 25%      | 12%                | 1%         | 1%  |

If YES in Q29, how would you rate the following issues:

**Base n= 150,  
attended**

# Comparison between public meeting attendance organized by the County governments, MCAs and Chiefs



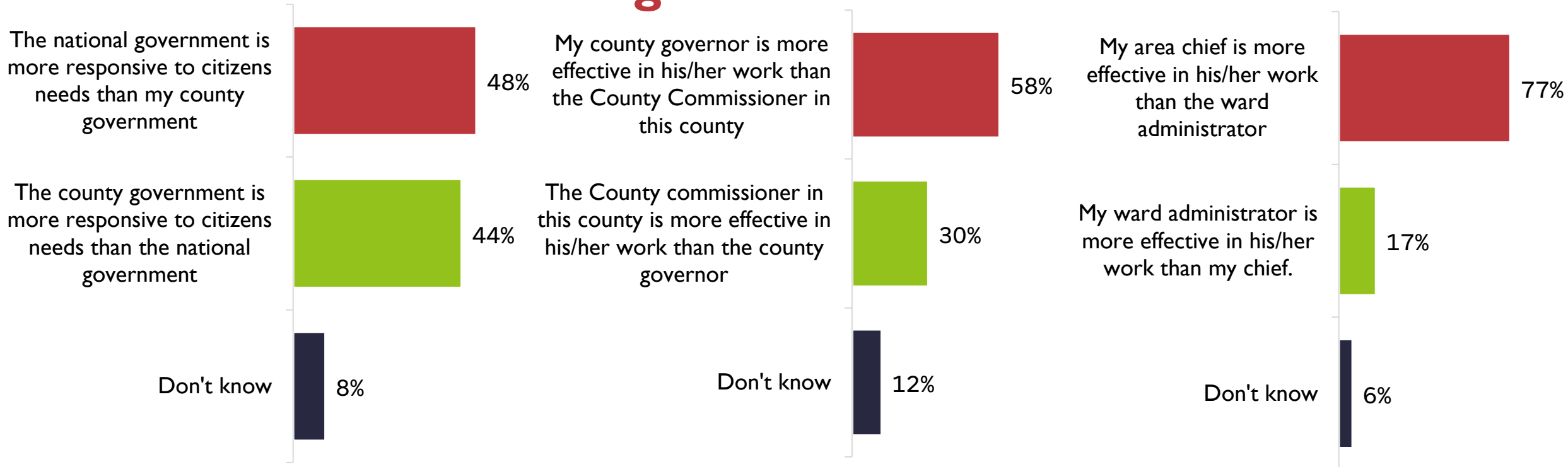
Base n= 2418, All resp.

In the last 12 months, did you attend any public meeting organized by your County Government which was open to all citizens in the area?

In the last 12 months, did you attend any public meeting organized by your Member of County Assembly which was open to all citizens in the area?

In the last 12 months, did you attend any public meeting organized by your area Chief which was open to all citizens in the area?

# Performance of both the national government and the county government



Now, let's compare the performance of both the national government and the county government in involving citizens in the development process. For each of the following statements, which one is closest to your view?

Base n= 2418, All resp.

# Unfair treatment due to different factors

|   | Never | Once or twice | A few times | Many times | Don't know | RTA |
|---|-------|---------------|-------------|------------|------------|-----|
| Your economic status, that is, how rich or poor you are | 57%   | 15%           | 16%         | 11%        | 0%         | 1%  |
| Your ethnicity  | 58%   | 14%           | 16%         | 10%        | 1%         | 1%  |
| Political affiliation/leaning                           | 59%   | 13%           | 15%         | 10%        | 1%         | 1%  |
| Your religion   | 64%   | 12%           | 13%         | 8%         | 1%         | 1%  |
| Gender  | 66%   | 12%           | 13%         | 8%         | 1%         | 1%  |
| Age   | 65%   | 14%           | 12%         | 8%         | 1%         | 1%  |
| Disability  | 80%   | 6%            | 6%          | 4%         | 2%         | 2%  |

In the past 12 months, how often, if ever, have you personally been treated unfairly by other Kenyans based on:

**Base n= 2418, All resp.**



## **Section E: Access to information and transparency**

# Knowledge of the county frameworks, strategies, and systems for access to information

|   | Yes/No | No  | Don't know |
|---|--------|-----|------------|
| Various county departments  | 49%    | 41% | 10%        |
| County official e.g. ward administrator   | 47%    | 42% | 11%        |
| Existence of county offices responsible for access to information                     | 41%    | 51% | 9%         |
| Project notice board  | 40%    | 47% | 13%        |
| Existence of county offices for complaints and grievances redress mechanisms          | 37%    | 52% | 11%        |
| County website  | 36%    | 48% | 16%        |
| County public participation office  | 31%    | 56% | 13%        |
| Existence of county digital platforms on complaints and grievances redress mechanisms | 29%    | 57% | 14%        |

Please confirm knowledge or existence of the following county frameworks, strategies, and systems for access to information

Base n= 2418, All resp.

# Ease of meeting with leaders

|   | Very easy | Easy | Somewhat easy | Not easy | Don't know | RTA  |
|---|-----------|------|---------------|----------|------------|------|
| Meet the area Chief   | 48%       | 26%  | 12%           | 12%      | 1%         | 0.4% |
| Meet the Ward Administrator   | 21%       | 27%  | 21%           | 27%      | 3%         | 1%   |
| Meet your MCA   | 18%       | 23%  | 24%           | 33%      | 2%         | 0.3% |
| Meet the Assistant County Commissioner  | 16%       | 22%  | 23%           | 34%      | 4%         | 1%   |
| Meet Other top county government officials (e.g. CEC, Chief officer, Directors) | 9%        | 16%  | 23%           | 47%      | 4%         | 1%   |
| Meet Governor of your county  | 7%        | 11%  | 17%           | 63%      | 2%         | 0.5% |
| Meet the County Commissioner  | 7%        | 15%  | 23%           | 51%      | 4%         | 1%   |
| Meet Senator  | 7%        | 11%  | 18%           | 60%      | 4%         | 1%   |

Base n= 2418, All resp.

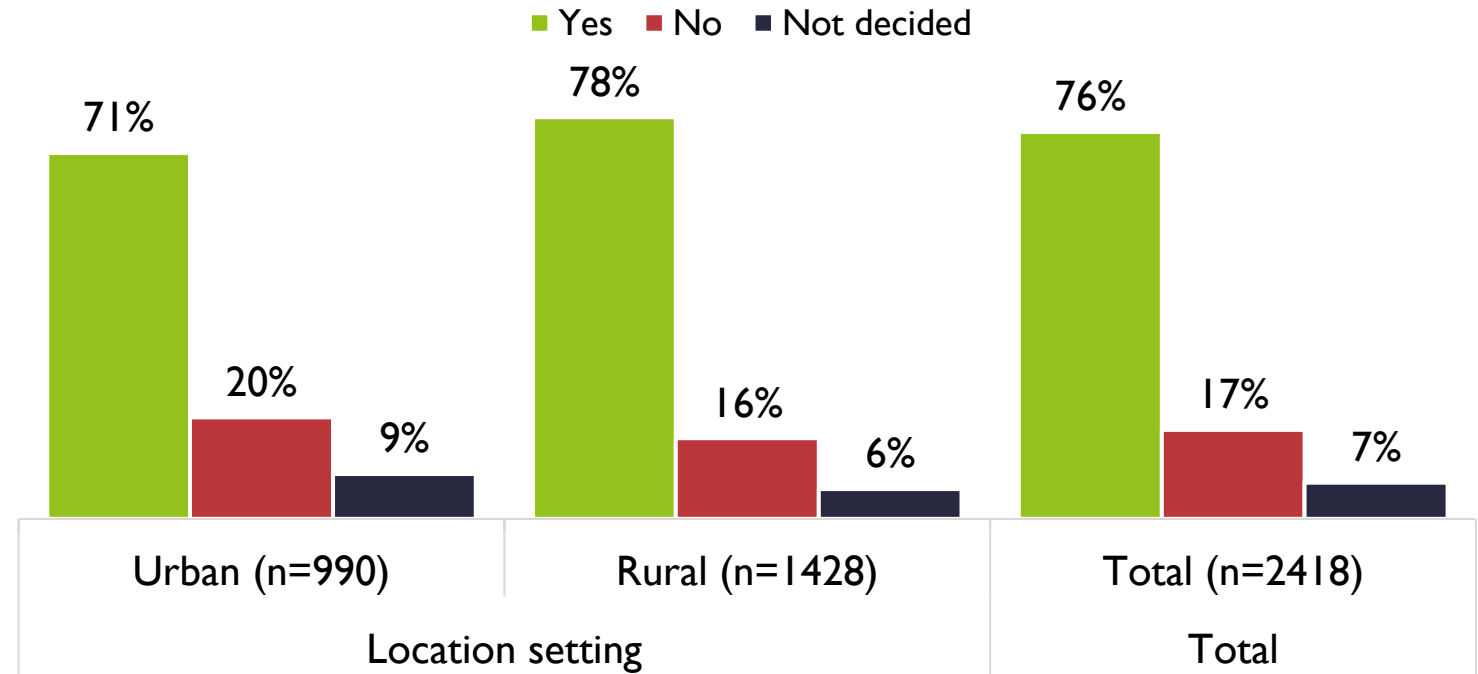
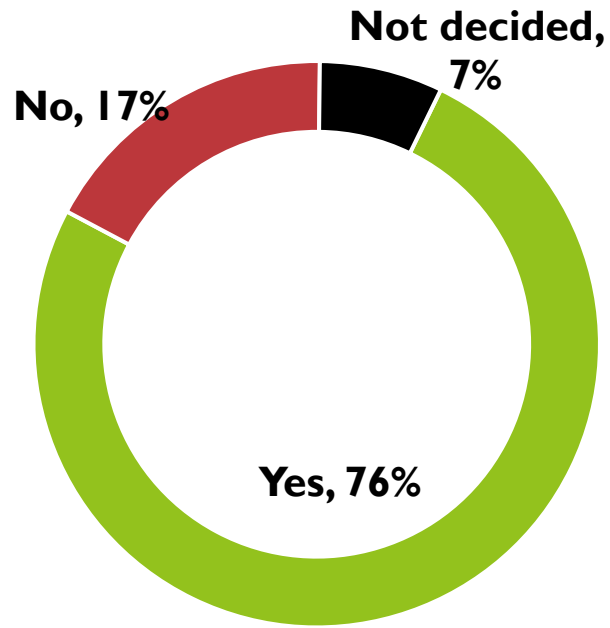
In your opinion how easy is it to do the following...Is it very easy, easy or not easy



# **Section F: 2022 General Elections and Devolution**



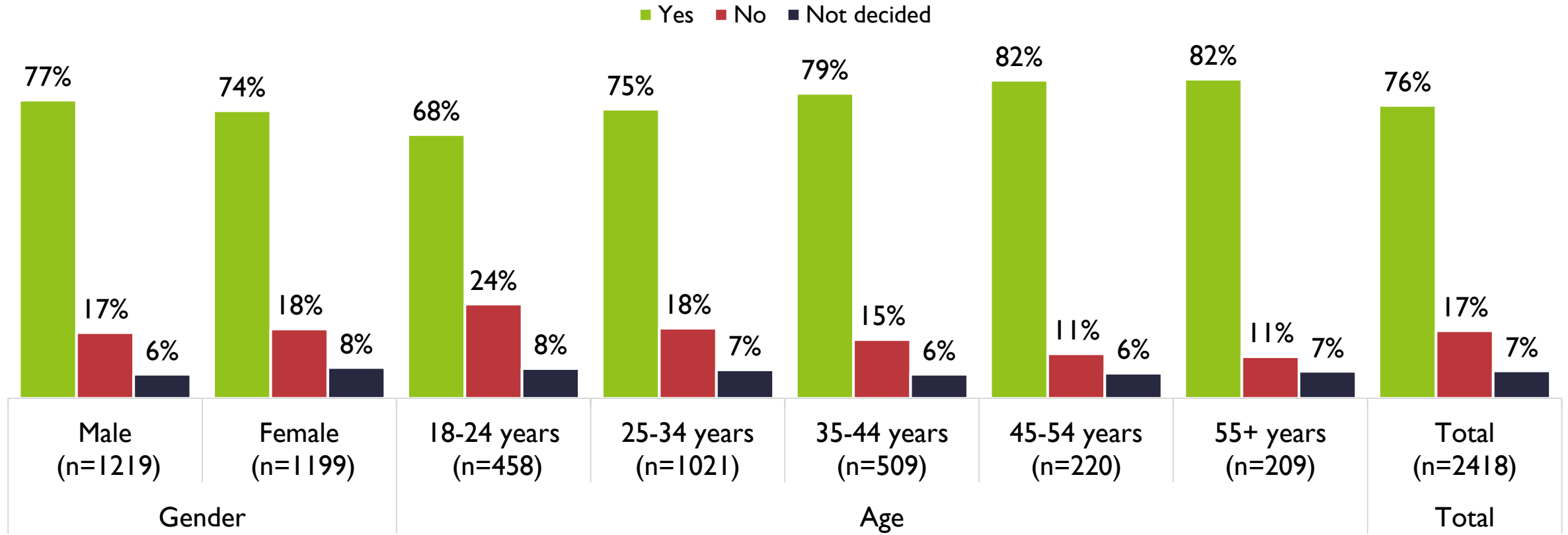
# Intention to vote in the 2022 general elections



.In the coming general elections (2022), are you likely to vote?

Base n= 2418, All resp.

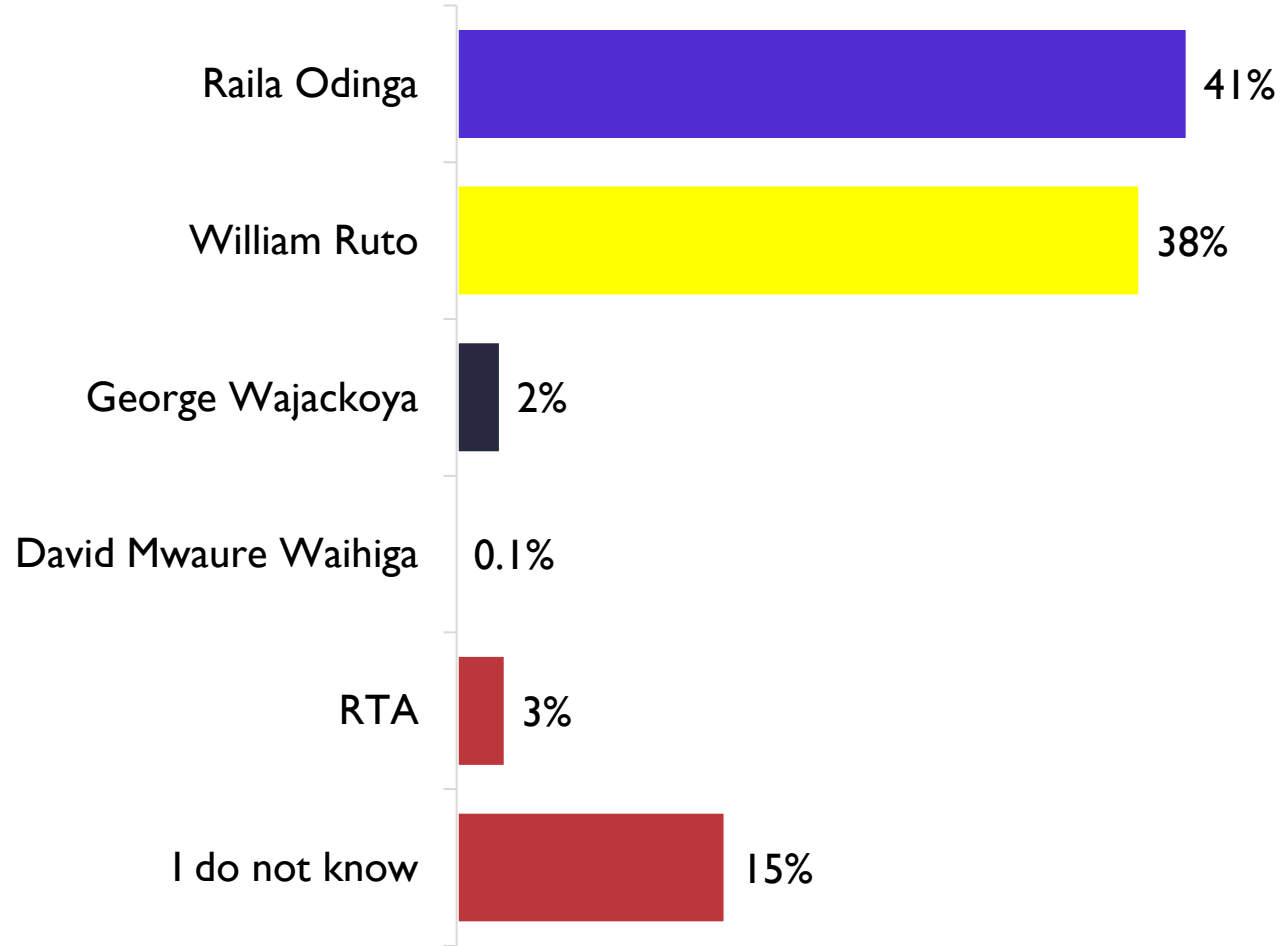
# Intention to vote in the 2022 general elections



.In the coming general elections (2022), are you likely to vote?

Base n= 2418, All resp.

# Perception on who will be President irrespective of choice

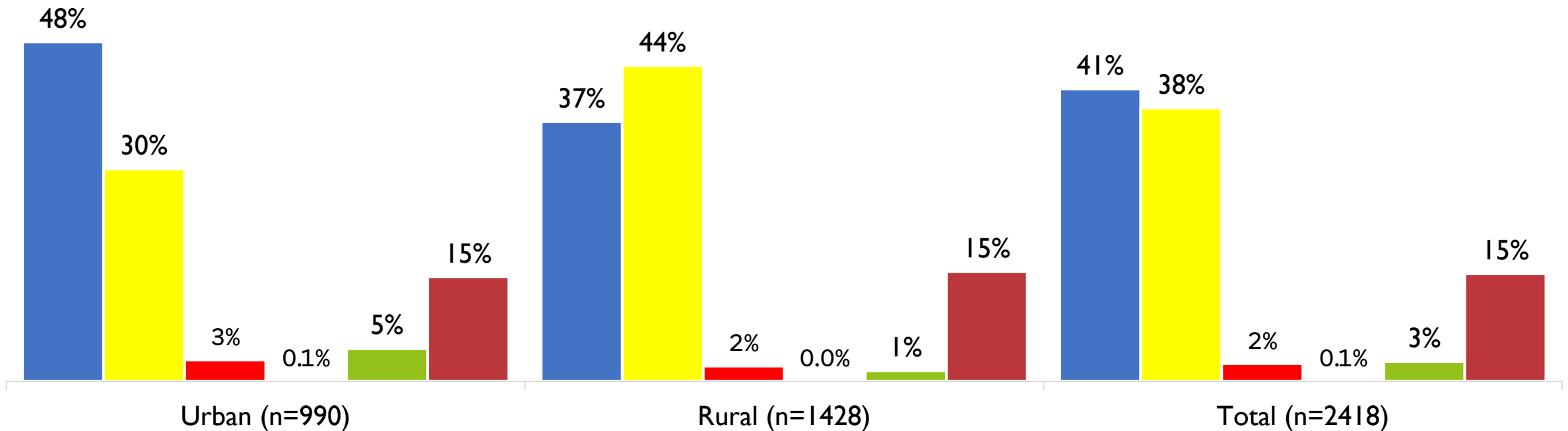


Irrespective of who you would vote for as President, tell me who you think will win the election as President?

Base n= 2418, All resp.

# Perception on who will be President irrespective of a choice

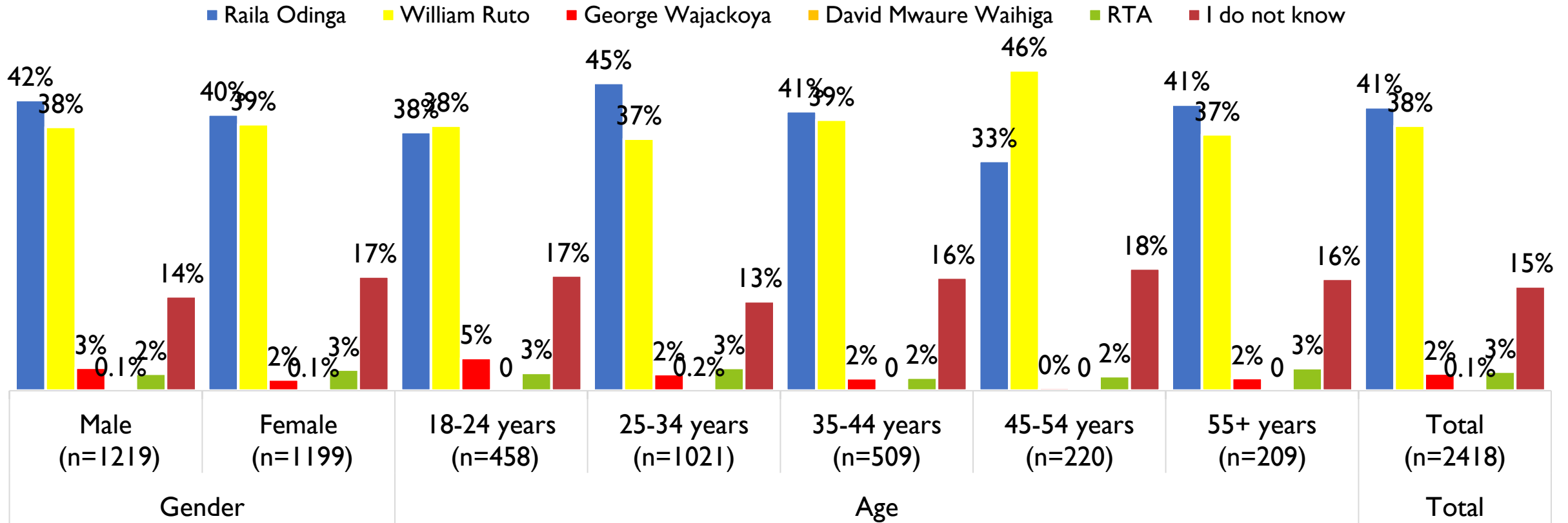
■ Raila Odinga ■ William Ruto ■ George Wajackoya ■ David Mwaure Waihiga ■ RTA ■ I do not know



Irrespective of who you would vote for as President, tell me who you think will win the election as President?

Base n= 2418, All resp.

# Perception on who will be President irrespective of a choice



Irrespective of who you would vote for as President, tell me who you think will win the election as President?

Base n= 2418, All resp.

# Reasons for winning the presidential elections

|                                   | George Wajackoya | Raila Odinga | William Ruto |
|-----------------------------------|------------------|--------------|--------------|
| <b>Base (n)</b>                   | <b>60</b>        | <b>994</b>   | <b>930</b>   |
| Good manifesto                    | 44%              | 22%          | 28%          |
| Protecting the rights of the poor | 18%              | 15%          | 22%          |
| Popular                           | 9%               | 15%          | 15%          |
| Pro women & youth                 | 13%              | 14%          | 12%          |
| Experienced                       | 4%               | 15%          | 11%          |
| Well aligned with the government  | 9%               | 17%          | 10%          |
| Others                            | 3%               | 1%           | 2%           |

Why do you think ...will win the election

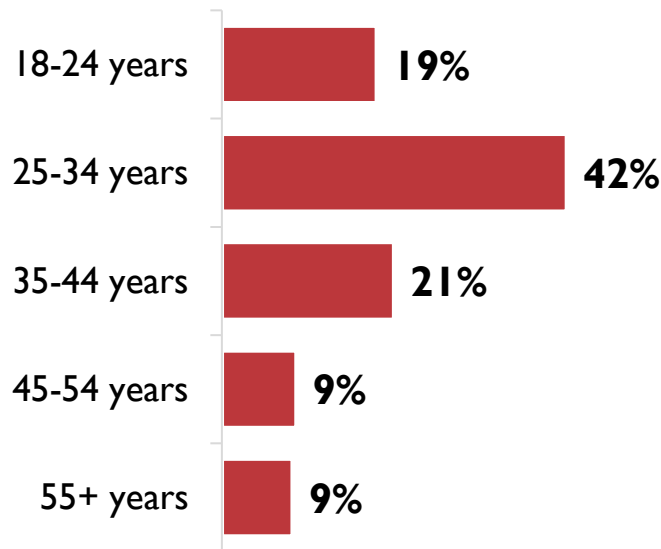
# DEMOGRAPHICS



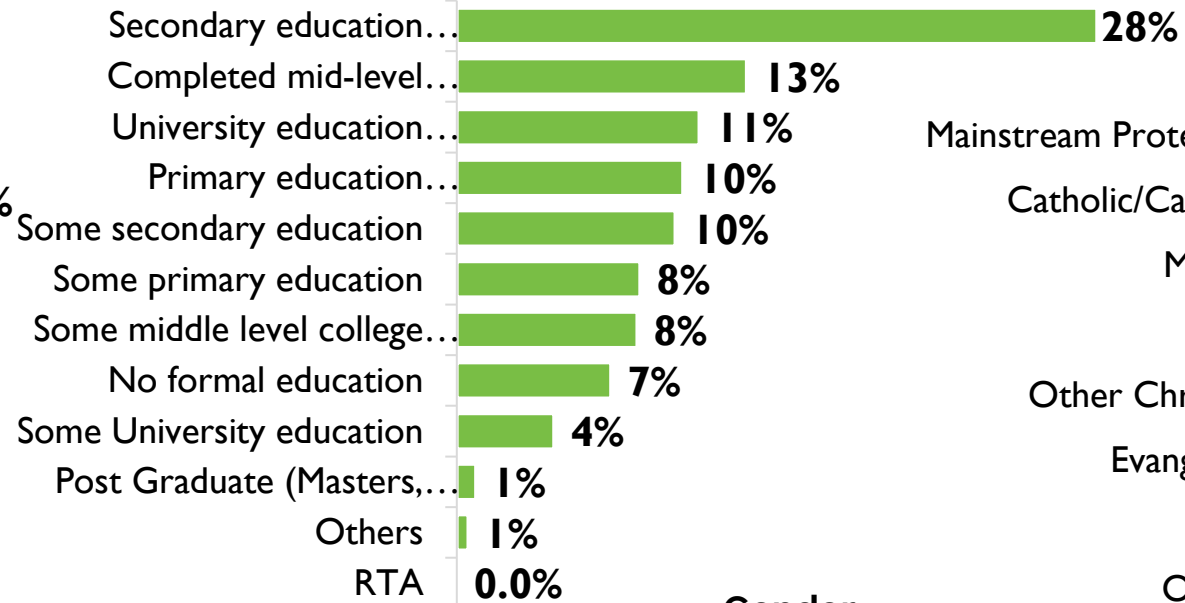
# Demographics

Base n= 2418

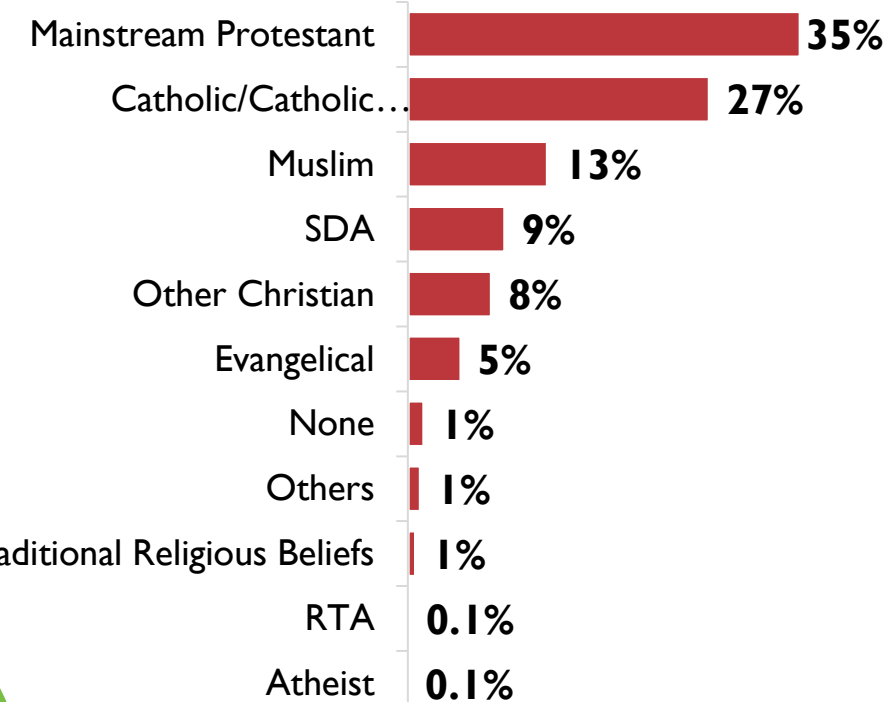
## Age



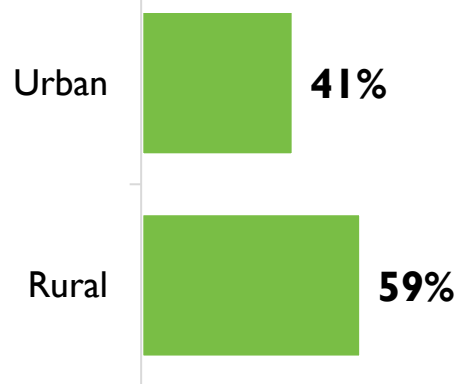
## Education level



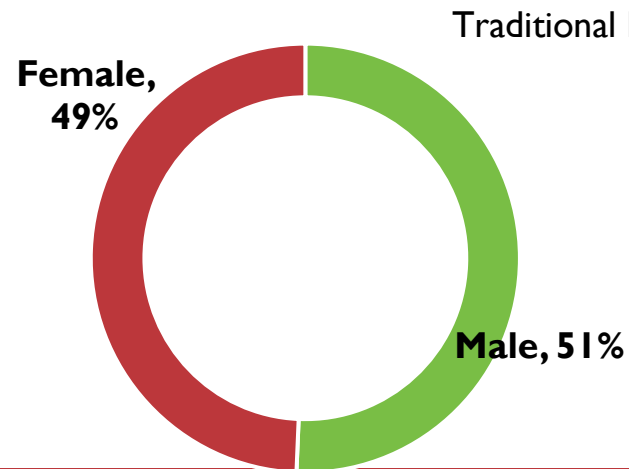
## Religion



## Location setting



## Gender



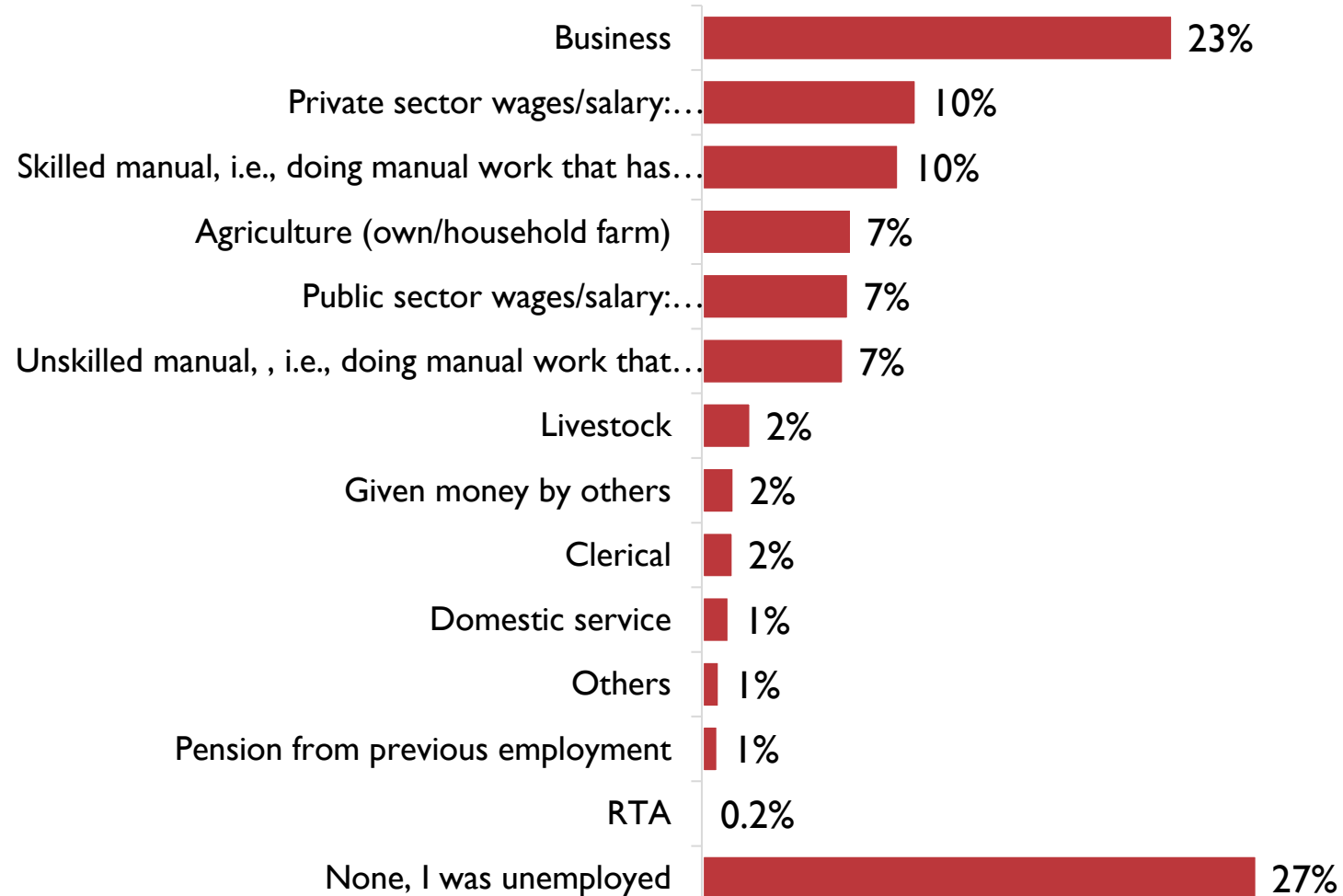
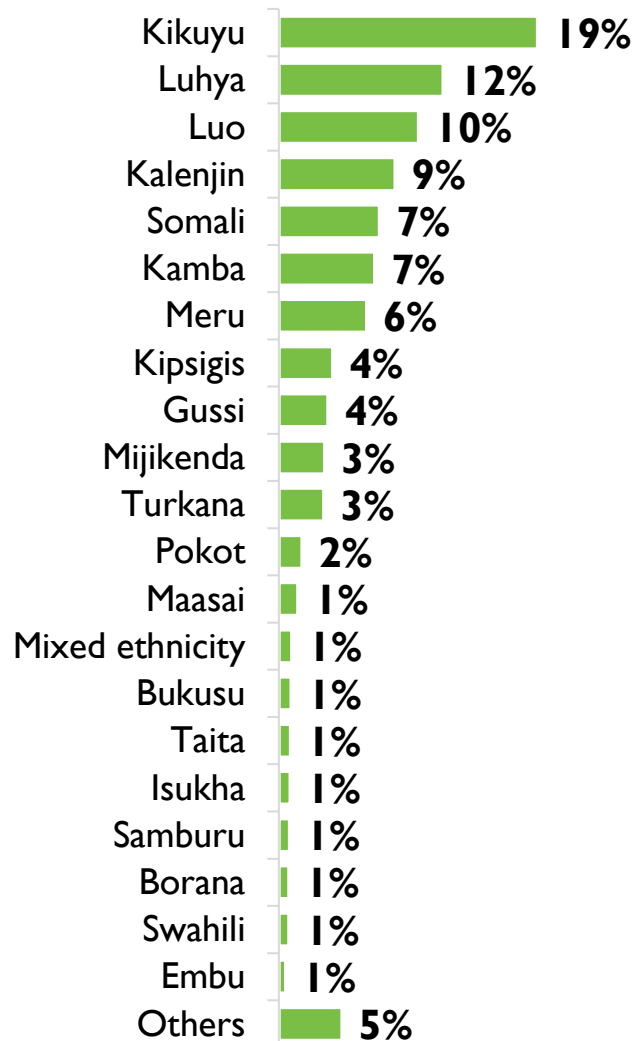


# Demographics

Ethnic group

Base n= 2418

Source of income



Thank  
You

